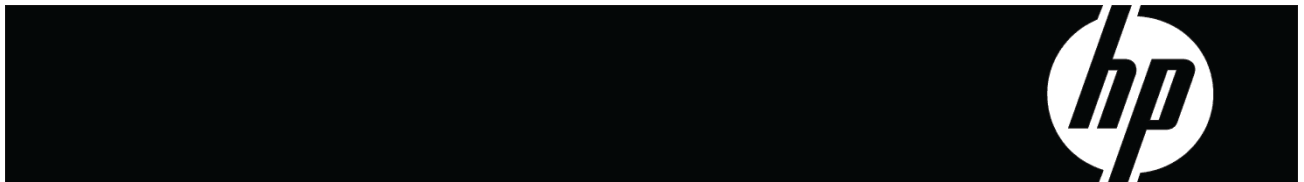


# HP ProLiant SL2x170z G6 Server

## Maintenance and Service Guide



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# Customer self repair

HP products are designed with many Customer Self Repair (CSR) parts to minimize repair time and allow for greater flexibility in performing defective parts replacement. If during the diagnosis period HP (or HP service providers or service partners) identifies that the repair can be accomplished by the use of a CSR part, HP will ship that part directly to you for replacement. There are two categories of CSR parts:

- **Mandatory**—Parts for which customer self repair is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service.
- **Optional**—Parts for which customer self repair is optional. These parts are also designed for customer self repair. If, however, you require that HP replace them for you, there may or may not be additional charges, depending on the type of warranty service designated for your product.

**NOTE:** Some HP parts are not designed for customer self repair. In order to satisfy the customer warranty, HP requires that an authorized service provider replace the part. These parts are identified as "No" in the Illustrated Parts Catalog.

Based on availability and where geography permits, CSR parts will be shipped for next business day delivery. Same day or four-hour delivery may be offered at an additional charge where geography permits. If assistance is required, you can call the HP Technical Support Center and a technician will help you over the telephone. HP specifies in the materials shipped with a replacement CSR part whether a defective part must be returned to HP. In cases where it is required to return the defective part to HP, you must ship the defective part back to HP within a defined period of time, normally five (5) business days. The defective part must be returned with the associated documentation in the provided shipping material. Failure to return the defective part may result in HP billing you for the replacement. With a customer self repair, HP will pay all shipping and part return costs and determine the courier/carrier to be used.

For more information about HP's Customer Self Repair program, contact your local service provider. For the North American program, refer to the HP website (<http://www.hp.com/go/selfrepair>).

## Parts only warranty service

Your HP Limited Warranty may include a parts only warranty service. Under the terms of parts only warranty service, HP will provide replacement parts free of charge.

For parts only warranty service, CSR part replacement is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service.

# Réparation par le client (CSR)

Les produits HP comportent de nombreuses pièces CSR (Customer Self Repair = réparation par le client) afin de minimiser les délais de réparation et faciliter le remplacement des pièces défectueuses. Si pendant la période de diagnostic, HP (ou ses partenaires ou mainteneurs agréés) détermine que la réparation peut être effectuée à l'aide d'une pièce CSR, HP vous l'envoie directement. Il existe deux catégories de pièces CSR:

- **Obligatoire** - Pièces pour lesquelles la réparation par le client est obligatoire. Si vous demandez à HP de remplacer ces pièces, les coûts de déplacement et main d'œuvre du service vous seront facturés.
- **Facultatif** - Pièces pour lesquelles la réparation par le client est facultative. Ces pièces sont également conçues pour permettre au client d'effectuer lui-même la réparation. Toutefois, si vous demandez à HP de remplacer ces pièces, l'intervention peut ou non vous être facturée, selon le type de garantie applicable à votre produit.

**REMARQUE:** Certaines pièces HP ne sont pas conçues pour permettre au client d'effectuer lui-même la réparation. Pour que la garantie puisse s'appliquer, HP exige que le remplacement de la pièce soit effectué par un Mainteneur Agréé. Ces pièces sont identifiées par la mention "Non" dans le Catalogue illustré.

Les pièces CSR sont livrées le jour ouvré suivant, dans la limite des stocks disponibles et selon votre situation géographique. Si votre situation géographique le permet et que vous demandez une livraison le jour même ou dans les 4 heures, celle-ci vous sera facturée. Pour bénéficier d'une assistance téléphonique, appelez le Centre d'assistance technique HP. Dans les documents envoyés avec la pièce de rechange CSR, HP précise s'il est nécessaire de lui retourner la pièce défectueuse. Si c'est le cas, vous devez le faire dans le délai indiqué, généralement cinq (5) jours ouvrés. La pièce et sa documentation doivent être retournées dans l'emballage fourni. Si vous ne retournez pas la pièce défectueuse, HP se réserve le droit de vous facturer les coûts de remplacement. Dans le cas d'une pièce CSR, HP supporte l'ensemble des frais d'expédition et de retour, et détermine la société de courses ou le transporteur à utiliser.

Pour plus d'informations sur le programme CSR de HP, contactez votre Mainteneur Agréé local. Pour plus d'informations sur ce programme en Amérique du Nord, consultez le site Web HP (<http://www.hp.com/go/selfrepair>).

## Service de garantie "pièces seules"

Votre garantie limitée HP peut inclure un service de garantie "pièces seules". Dans ce cas, les pièces de rechange fournies par HP ne sont pas facturées.

Dans le cadre de ce service, la réparation des pièces CSR par le client est obligatoire. Si vous demandez à HP de remplacer ces pièces, les coûts de déplacement et main d'œuvre du service vous seront facturés.

# Riparazione da parte del cliente

Per abbreviare i tempi di riparazione e garantire una maggiore flessibilità nella sostituzione di parti difettose, i prodotti HP sono realizzati con numerosi componenti che possono essere riparati direttamente dal cliente (CSR, Customer Self Repair). Se in fase di diagnostica HP (o un centro di servizi o di assistenza HP) identifica il guasto come riparabile mediante un ricambio CSR, HP lo spedisce direttamente al cliente per la sostituzione. Vi sono due categorie di parti CSR:

- **Obbligatorie** – Parti che devono essere necessariamente riparate dal cliente. Se il cliente ne affida la riparazione ad HP, deve sostenere le spese di spedizione e di manodopera per il servizio.
- **Opzionali** – Parti la cui riparazione da parte del cliente è facoltativa. Si tratta comunque di componenti progettati per questo scopo. Se tuttavia il cliente ne richiede la sostituzione ad HP, potrebbe dover sostenere spese aggiuntive a seconda del tipo di garanzia previsto per il prodotto.

**NOTA:** alcuni componenti HP non sono progettati per la riparazione da parte del cliente. Per rispettare la garanzia, HP richiede che queste parti siano sostituite da un centro di assistenza autorizzato. Tali parti sono identificate da un "No" nel Catalogo illustrato dei componenti.

In base alla disponibilità e alla località geografica, le parti CSR vengono spedite con consegna entro il giorno lavorativo seguente. La consegna nel giorno stesso o entro quattro ore è offerta con un supplemento di costo solo in alcune zone. In caso di necessità si può richiedere l'assistenza telefonica di un addetto del centro di supporto tecnico HP. Nel materiale fornito con una parte di ricambio CSR, HP specifica se il cliente deve restituire dei componenti. Qualora sia richiesta la resa ad HP del componente difettoso, lo si deve spedire ad HP entro un determinato periodo di tempo, generalmente cinque (5) giorni lavorativi. Il componente difettoso deve essere restituito con la documentazione associata nell'imballo di spedizione fornito. La mancata restituzione del componente può comportare la fatturazione del ricambio da parte di HP. Nel caso di riparazione da parte del cliente, HP sostiene tutte le spese di spedizione e resa e sceglie il corriere/vettore da utilizzare.

Per ulteriori informazioni sul programma CSR di HP contattare il centro di assistenza di zona. Per il programma in Nord America fare riferimento al sito Web HP (<http://www.hp.com/go/selfrepair>).

## Servizio di garanzia per i soli componenti

La garanzia limitata HP può includere un servizio di garanzia per i soli componenti. Nei termini di garanzia del servizio per i soli componenti, HP fornirà gratuitamente le parti di ricambio.

Per il servizio di garanzia per i soli componenti è obbligatoria la formula CSR che prevede la riparazione da parte del cliente. Se il cliente invece richiede la sostituzione ad HP, dovrà sostenere le spese di spedizione e di manodopera per il servizio.

# Customer Self Repair

HP Produkte enthalten viele CSR-Teile (Customer Self Repair), um Reparaturzeiten zu minimieren und höhere Flexibilität beim Austausch defekter Bauteile zu ermöglichen. Wenn HP (oder ein HP Servicepartner) bei der Diagnose feststellt, dass das Produkt mithilfe eines CSR-Teils repariert werden kann, sendet Ihnen HP dieses Bauteil zum Austausch direkt zu. CSR-Teile werden in zwei Kategorien unterteilt:

- **Zwingend** – Teile, für die das Customer Self Repair-Verfahren zwingend vorgegeben ist. Wenn Sie den Austausch dieser Teile von HP vornehmen lassen, werden Ihnen die Anfahrt- und Arbeitskosten für diesen Service berechnet.
- **Optional** – Teile, für die das Customer Self Repair-Verfahren optional ist. Diese Teile sind auch für Customer Self Repair ausgelegt. Wenn Sie jedoch den Austausch dieser Teile von HP vornehmen lassen möchten, können bei diesem Service je nach den für Ihr Produkt vorgesehenen Garantiebedingungen zusätzliche Kosten anfallen.

**HINWEIS:** Einige Teile sind nicht für Customer Self Repair ausgelegt. Um den Garantieanspruch des Kunden zu erfüllen, muss das Teil von einem HP Servicepartner ersetzt werden. Im illustrierten Teilekatalog sind diese Teile mit „No“ bzw. „Nein“ gekennzeichnet.

CSR-Teile werden abhängig von der Verfügbarkeit und vom Lieferziel am folgenden Geschäftstag geliefert. Für bestimmte Standorte ist eine Lieferung am selben Tag oder innerhalb von vier Stunden gegen einen Aufpreis verfügbar. Wenn Sie Hilfe benötigen, können Sie das HP technische Support Center anrufen und sich von einem Mitarbeiter per Telefon helfen lassen. Den Materialien, die mit einem CSR-Ersatzteil geliefert werden, können Sie entnehmen, ob das defekte Teil an HP zurückgeschickt werden muss. Wenn es erforderlich ist, das defekte Teil an HP zurückzuschicken, müssen Sie dies innerhalb eines vorgegebenen Zeitraums tun, in der Regel innerhalb von fünf (5) Geschäftstagen. Das defekte Teil muss mit der zugehörigen Dokumentation in der Verpackung zurückgeschickt werden, die im Lieferumfang enthalten ist. Wenn Sie das defekte Teil nicht zurückschicken, kann HP Ihnen das Ersatzteil in Rechnung stellen. Im Falle von Customer Self Repair kommt HP für alle Kosten für die Lieferung und Rücksendung auf und bestimmt den Kurier-/Frachtdienst.

Weitere Informationen über das HP Customer Self Repair Programm erhalten Sie von Ihrem Servicepartner vor Ort. Informationen über das CSR-Programm in Nordamerika finden Sie auf der HP Website unter (<http://www.hp.com/go/selfrepair>).

## Parts-only Warranty Service (Garantieservice ausschließlich für Teile)

Ihre HP Garantie umfasst möglicherweise einen Parts-only Warranty Service (Garantieservice ausschließlich für Teile). Gemäß den Bestimmungen des Parts-only Warranty Service stellt HP Ersatzteile kostenlos zur Verfügung.

Für den Parts-only Warranty Service ist das CSR-Verfahren zwingend vorgegeben. Wenn Sie den Austausch dieser Teile von HP vornehmen lassen, werden Ihnen die Anfahrt- und Arbeitskosten für diesen Service berechnet.



# Reparaciones del propio cliente

Los productos de HP incluyen muchos componentes que el propio usuario puede reemplazar (*Customer Self Repair*, CSR) para minimizar el tiempo de reparación y ofrecer una mayor flexibilidad a la hora de realizar sustituciones de componentes defectuosos. Si, durante la fase de diagnóstico, HP (o los proveedores o socios de servicio de HP) identifica que una reparación puede llevarse a cabo mediante el uso de un componente CSR, HP le enviará dicho componente directamente para que realice su sustitución. Los componentes CSR se clasifican en dos categorías:

- **Obligatorio:** componentes para los que la reparación por parte del usuario es obligatoria. Si solicita a HP que realice la sustitución de estos componentes, tendrá que hacerse cargo de los gastos de desplazamiento y de mano de obra de dicho servicio.
- **Opcional:** componentes para los que la reparación por parte del usuario es opcional. Estos componentes también están diseñados para que puedan ser reparados por el usuario. Sin embargo, si precisa que HP realice su sustitución, puede o no conllevar costes adicionales, dependiendo del tipo de servicio de garantía correspondiente al producto.

**NOTA:** Algunos componentes no están diseñados para que puedan ser reparados por el usuario. Para que el usuario haga valer su garantía, HP pone como condición que un proveedor de servicios autorizado realice la sustitución de estos componentes. Dichos componentes se identifican con la palabra "No" en el catálogo ilustrado de componentes.

Según la disponibilidad y la situación geográfica, los componentes CSR se enviarán para que lleguen a su destino al siguiente día laborable. Si la situación geográfica lo permite, se puede solicitar la entrega en el mismo día o en cuatro horas con un coste adicional. Si precisa asistencia técnica, puede llamar al Centro de asistencia técnica de HP y recibirá ayuda telefónica por parte de un técnico. Con el envío de materiales para la sustitución de componentes CSR, HP especificará si los componentes defectuosos deberán devolverse a HP. En aquellos casos en los que sea necesario devolver algún componente a HP, deberá hacerlo en el periodo de tiempo especificado, normalmente cinco días laborables. Los componentes defectuosos deberán devolverse con toda la documentación relacionada y con el embalaje de envío. Si no enviara el componente defectuoso requerido, HP podrá cobrarle por el de sustitución. En el caso de todas sustituciones que lleve a cabo el cliente, HP se hará cargo de todos los gastos de envío y devolución de componentes y escogerá la empresa de transporte que se utilice para dicho servicio.

Para obtener más información acerca del programa de Reparaciones del propio cliente de HP, póngase en contacto con su proveedor de servicios local. Si está interesado en el programa para Norteamérica, visite la página web de HP siguiente (<http://www.hp.com/go/selfrepair>).

## Servicio de garantía exclusivo de componentes

La garantía limitada de HP puede que incluya un servicio de garantía exclusivo de componentes. Según las condiciones de este servicio exclusivo de componentes, HP le facilitará los componentes de repuesto sin cargo adicional alguno.

Para este servicio de garantía exclusivo de componentes, es obligatoria la sustitución de componentes por parte del usuario (CSR). Si solicita a HP que realice la sustitución de estos componentes, tendrá que hacerse cargo de los gastos de desplazamiento y de mano de obra de dicho servicio.

# Customer Self Repair

Veel onderdelen in HP producten zijn door de klant zelf te repareren, waardoor de reparatieduur tot een minimum beperkt kan blijven en de flexibiliteit in het vervangen van defecte onderdelen groter is. Deze onderdelen worden CSR-onderdelen (Customer Self Repair) genoemd. Als HP (of een HP Service Partner) bij de diagnose vaststelt dat de reparatie kan worden uitgevoerd met een CSR-onderdeel, verzendt HP dat onderdeel rechtstreeks naar u, zodat u het defecte onderdeel daarmee kunt vervangen. Er zijn twee categorieën CSR-onderdelen:

- **Verplicht:** Onderdelen waarvoor reparatie door de klant verplicht is. Als u HP verzoekt deze onderdelen voor u te vervangen, worden u voor deze service reiskosten en arbeidsloon in rekening gebracht.
- **Optioneel:** Onderdelen waarvoor reparatie door de klant optioneel is. Ook deze onderdelen zijn ontworpen voor reparatie door de klant. Als u echter HP verzoekt deze onderdelen voor u te vervangen, kunnen daarvoor extra kosten in rekening worden gebracht, afhankelijk van het type garanteservice voor het product.

**OPMERKING:** Sommige HP onderdelen zijn niet ontwikkeld voor reparatie door de klant. In verband met de garantievoorwaarden moet het onderdeel door een geautoriseerde Service Partner worden vervangen. Deze onderdelen worden in de geïllustreerde onderdelencatalogus aangemerkt met "Nee".

Afhankelijk van de leverbaarheid en de locatie worden CSR-onderdelen verzonden voor levering op de eerstvolgende werkdag. Levering op dezelfde dag of binnen vier uur kan tegen meerkosten worden aangeboden, indien dit mogelijk is gezien de locatie. Indien assistentie gewenst is, belt u een HP Service Partner om via de telefoon technische ondersteuning te ontvangen. HP vermeldt in de documentatie bij het vervangende CSR-onderdeel of het defecte onderdeel aan HP moet worden geretourneerd. Als het defecte onderdeel aan HP moet worden teruggezonden, moet u het defecte onderdeel binnen een bepaalde periode, gewoonlijk vijf (5) werkdagen, retourneren aan HP. Het defecte onderdeel moet met de bijbehorende documentatie worden geretourneerd in het meegeleverde verpakkingsmateriaal. Als u het defecte onderdeel niet terugzendt, kan HP u voor het vervangende onderdeel kosten in rekening brengen. Bij reparatie door de klant betaalt HP alle verzendkosten voor het vervangende en geretourneerde onderdeel en kiest HP zelf welke koerier/transportonderneming hiervoor wordt gebruikt.

Neem contact op met een Service Partner voor meer informatie over het Customer Self Repair programma van HP. Informatie over Service Partners vindt u op de HP website (<http://www.hp.nl/services/servicepartners>).

## Garantieservice "Parts Only"

Het is mogelijk dat de HP garantie alleen de garanteservice "Parts Only" omvat. Volgens de bepalingen van de Parts Only garanteservice zal HP kosteloos vervangende onderdelen ter beschikking stellen.

Voor de Parts Only garanteservice is vervanging door CSR-onderdelen verplicht. Als u HP verzoekt deze onderdelen voor u te vervangen, worden u voor deze service reiskosten en arbeidsloon in rekening gebracht.

# Reparo feito pelo cliente

Os produtos da HP são projetados com muitas peças para reparo feito pelo cliente (CSR) de modo a minimizar o tempo de reparo e permitir maior flexibilidade na substituição de peças com defeito. Se, durante o período de diagnóstico, a HP (ou fornecedores/parceiros de serviço da HP) concluir que o reparo pode ser efetuado pelo uso de uma peça CSR, a peça de reposição será enviada diretamente ao cliente. Existem duas categorias de peças CSR:

- **Obrigatória** – Peças cujo reparo feito pelo cliente é obrigatório. Se desejar que a HP substitua essas peças, serão cobradas as despesas de transporte e mão-de-obra do serviço.
- **Opcional** – Peças cujo reparo feito pelo cliente é opcional. Essas peças também são projetadas para o reparo feito pelo cliente. No entanto, se desejar que a HP as substitua, pode haver ou não a cobrança de taxa adicional, dependendo do tipo de serviço de garantia destinado ao produto.

**OBSERVAÇÃO:** Algumas peças da HP não são projetadas para o reparo feito pelo cliente. A fim de cumprir a garantia do cliente, a HP exige que um técnico autorizado substitua a peça. Essas peças estão identificadas com a marca "No" (Não), no catálogo de peças ilustrado.

Conforme a disponibilidade e o local geográfico, as peças CSR serão enviadas no primeiro dia útil após o pedido. Onde as condições geográficas permitirem, a entrega no mesmo dia ou em quatro horas pode ser feita mediante uma taxa adicional. Se precisar de auxílio, entre em contato com o Centro de suporte técnico da HP para que um técnico o ajude por telefone. A HP especifica nos materiais fornecidos com a peça CSR de reposição se a peça com defeito deve ser devolvida à HP. Nos casos em que isso for necessário, é preciso enviar a peça com defeito à HP dentro do período determinado, normalmente cinco (5) dias úteis. A peça com defeito deve ser enviada com a documentação correspondente no material de transporte fornecido. Caso não o faça, a HP poderá cobrar a reposição. Para as peças de reparo feito pelo cliente, a HP paga todas as despesas de transporte e de devolução da peça e determina a transportadora/serviço postal a ser utilizado.

Para obter mais informações sobre o programa de reparo feito pelo cliente da HP, entre em contato com o fornecedor de serviços local. Para o programa norte-americano, visite o site da HP (<http://www.hp.com/go/selfrepair>).

## Serviço de garantia apenas para peças

A garantia limitada da HP pode incluir um serviço de garantia apenas para peças. Segundo os termos do serviço de garantia apenas para peças, a HP fornece as peças de reposição sem cobrar nenhuma taxa.

No caso desse serviço, a substituição de peças CSR é obrigatória. Se desejar que a HP substitua essas peças, serão cobradas as despesas de transporte e mão-de-obra do serviço.

## カスタマーセルフリペア

修理時間を短縮し、故障部品の交換における高い柔軟性を確保するために、HP製品には多数のCSR部品があります。診断の際に、CSR部品を使用すれば修理ができるとHP（HPまたはHP正規保守代理店）が判断した場合、HPIはその部品を直接、お客様に発送し、お客様に交換していただきます。CSR部品には以下の2通りがあります。

- **必須** - カスタマーセルフリペアが必須の部品。当該部品について、もしもお客様がHPIに交換作業を依頼される場合には、その修理サービスに関する交通費および人件費がお客様に請求されます。
- **任意** - カスタマーセルフリペアが任意である部品。この部品もカスタマーセルフリペア用です。当該部品について、もしもお客様がHPIに交換作業を依頼される場合には、お買い上げの製品に適用される保証サービス内容の範囲内においては、別途費用を負担していただくことなく保証サービスを受けることができます。

**注：** HP製品の一部の部品は、カスタマーセルフリペア用ではありません。製品の保証を継続するためには、HPまたはHP正規保守代理店による交換作業が必須となります。部品カタログには、当該部品がカスタマーセルフリペア除外品である旨が記載されています。

部品供給が可能な場合、地域によっては、CSR部品を翌営業日に届くように発送します。また、地域によっては、追加費用を負担いただくことにより同日または4時間以内に届くように発送することも可能な場合があります。サポートが必要なときは、HPの修理受付窓口にご電話いただければ、技術者が電話でアドバイスします。交換用のCSR部品または同梱物には、故障部品をHPIに返送する必要があるかどうかが表示されています。故障部品をHPIに返送する必要がある場合は、指定期限内（通常は5営業日以内）に故障部品をHPIに返送してください。故障部品を返送する場合は、届いた時の梱包箱に関連書類とともに入れてください。故障部品を返送しない場合、HPから部品費用が請求されます。カスタマーセルフリペアの際には、HPIは送料および部品返送費を全額負担し、使用する宅配便会社や運送会社を指定します。

## 部品のみ保証サービス

HP保証サービスには、部品のみ保証サービスが適用される場合があります。このサービスでは、交換部品は無償で提供されます。

部品のみ保証サービスにおいては、CSR部品をお客様により交換作業していただくことが必須となります。当該部品について、もしもお客様がHPIに交換作業を依頼される場合には、その修理サービスに関する交通費および人件費はお客様の負担となります。

# 客户自行维修

HP 产品提供许多客户自行维修 (CSR) 部件，以尽可能缩短维修时间和在更换缺陷部件方面提供更大的灵活性。如果在诊断期间 HP（或 HP 服务提供商或服务合作伙伴）确定可以通过使用 CSR 部件完成维修，HP 将直接把该部件发送给您进行更换。有两类 CSR 部件：

- **强制性的** — 要求客户必须自行维修的部件。如果您请求 HP 更换这些部件，则必须为该服务支付差旅费和人工费用。
- **可选的** — 客户可以选择是否自行维修的部件。这些部件也是为客户自行维修设计的。不过，如果您要求 HP 为您更换这些部件，则根据您的产品指定的保修服务类型，HP 可能收取或不再收取任何附加费用。

**注：**某些 HP 部件的设计并未考虑客户自行维修。为了满足客户保修的需要，HP 要求授权服务提供商更换相关部件。这些部件在部件图解目录中标记为“否”。

CSR 部件将在下一个工作日发运（取决于备货情况和允许的地理范围）。在允许的地理范围内，可在当天或四小时内发运，但要收取额外费用。如果需要帮助，您可以致电 HP 技术支持中心，将会有技术人员通过电话为您提供帮助。HP 会在随更换的 CSR 部件发运的材料中指明是否必须将有缺陷的部件返还给 HP。如果要求您将有缺陷的部件返还给 HP，那么您必须在规定期限内（通常是五 (5) 个工作日）将缺陷部件发给 HP。有缺陷的部件必须随所提供的发运材料中的相关文件一起返还。如果未能送还有缺陷的部件，HP 可能会要求您支付更换费用。客户自行维修时，HP 将承担所有相关运输和部件返回费用，并指定快递商/承运商。

有关 HP 客户自行维修计划的详细信息，请与您当地的服务提供商联系。有关北美地区的计划，请访问 HP 网站 (<http://www.hp.com/go/selfrepair>)。

## 仅部件保修服务

您的 HP 有限保修服务可能涉及仅部件保修服务。根据仅部件保修服务条款的规定，HP 将免费提供更换的部件。

仅部件保修服务要求进行 CSR 部件更换。如果您请求 HP 更换这些部件，则必须为该服务支付差旅费和人工费用。

# 客戶自行維修

HP 產品設計了許多「客戶自行維修」(CSR) 的零件以減少維修時間，並且使得更換瑕疵零件時能有更大的彈性。如果在診斷期間 HP（或 HP 服務供應商或維修夥伴）辨認出此項維修工作可以藉由使用 CSR 零件來完成，則 HP 將直接寄送該零件給您作更換。CSR 零件分為兩種類別：

- **強制的** — 客戶自行維修所使用的零件是強制性的。如果您要求 HP 更換這些零件，HP 將會向您收取此服務所需的外出費用與勞動成本。
- **選購的** — 客戶自行維修所使用的零件是選購的。這些零件也設計用於客戶自行維修之用。不過，如果您要求 HP 為您更換，則可能需要也可能不需要負擔額外的費用，端視針對此產品指定的保固服務類型而定。

**備註：**某些 HP 零件沒有消費者可自行維修的設計。為符合客戶保固，HP 需要授權的服務供應商更換零件。這些零件在圖示的零件目錄中，被標示為「否」。

基於材料取得及環境允許的情況下，CSR 零件將於下一個工作日以快遞寄送。在環境的允許下當天或四小時內送達，則可能需要額外的費用。若您需要協助，可致電「HP 技術支援中心」，會有一位技術人員透過電話來協助您。不論損壞的零件是否必須退回，HP 皆會在與 CSR 替換零件一起運送的材料中註明。若要將損壞的零件退回 HP，您必須在指定的一段時間內（通常為五 (5) 個工作天），將損壞的零件寄回 HP。損壞的零件必須與寄送資料中隨附的相關技術文件一併退還。如果無法退還損壞的零件，HP 可能要向您收取替換費用。針對客戶自行維修情形，HP 將負責所有運費及零件退還費用並指定使用何家快遞/貨運公司。

如需 HP 的「客戶自行維修」方案詳細資訊，請連絡您當地的服務供應商。至於北美方案，請參閱 HP 網站 (<http://www.hp.com/go/selfrepair>)。

## 僅限零件的保固服務

您的「HP 有限保固」可能包含僅限零件的保固服務。在僅限零件的保固服務情況下，HP 將免費提供替換零件。

針對僅限零件的保固服務，CSR 零件替換是強制性的。如果您要求 HP 更換這些零件，HP 將會向您收取此服務所需的外出費用與勞動成本。

## 고객 셀프 수리

HP 제품은 수리 시간을 최소화하고 결함이 있는 부품 교체 시 더욱 융통성을 발휘할 수 있도록 하기 위해 고객 셀프 수리(CSR) 부품을 다량 사용하여 설계되었습니다. 진단 기간 동안 HP(또는 HP 서비스 공급업체 또는 서비스 협력업체)에서 CSR 부품을 사용하여 수리가 가능하다고 판단되면 HP는 해당 부품을 바로 사용자에게 보내어 사용자가 교체할 수 있도록 합니다. CSR 부품에는 두 가지 종류가 있습니다.

- **고객 셀프 수리가 의무 사항인 필수 부품.** 사용자가 HP에 이 부품의 교체를 요청할 경우 이 서비스에 대한 출장비 및 작업비가 청구됩니다.
- **고객 셀프 수리가 선택 사항인 부품.** 이 부품들도 고객 셀프 수리가 가능하도록 설계되었습니다. 하지만 사용자가 HP에 이 부품의 교체를 요청할 경우 사용자가 구입한 제품에 해당하는 보증 서비스 유형에 따라 추가 비용 없이 교체가 가능할 수 있습니다.

**참고:** 일부 HP 부품은 고객 셀프 수리가 불가능하도록 설계되었습니다. HP는 만족스러운 고객 보증을 위해 공인 서비스 제공업체를 통해 부품을 교체하도록 하고 있습니다. 이러한 부품들은 Illustrated Parts Catalog에 "No"라고 표시되어 있습니다.

CSR 부품은 재고 상태와 지리적 조건이 허용하는 경우 다음 영업일 납품이 가능하도록 배송이 이루어집니다. 지리적 조건이 허용하는 경우 추가 비용이 청구되는 조건으로 당일 또는 4시간 배송이 가능할 수도 있습니다. 도움이 필요하시면 HP 기술 지원 센터로 전화하십시오. 전문 기술자가 전화로 도움을 줄 것입니다. HP는 결함이 발생한 부품을 HP로 반환해야 하는지 여부를 CSR 교체 부품과 함께 배송된 자료에 지정합니다. 결함이 발생한 부품을 HP로 반환해야 하는 경우에는 지정된 기간 내(통상 영업일 기준 5일)에 HP로 반환해야 합니다. 이 때 결함이 발생한 부품은 제공된 포장 재료에 넣어 관련 설명서와 함께 반환해야 합니다. 결함이 발생한 부품을 반환하지 않는 경우 HP가 교체 부품에 대해 비용을 청구할 수 있습니다. 고객 셀프 수리의 경우, HP는 모든 운송 및 부품 반환 비용을 부담하며 이용할 운송업체 및 택배 서비스를 결정합니다.

HP 고객 셀프 수리 프로그램에 대한 자세한 내용은 가까운 서비스 제공업체에 문의하십시오. 북미 지역의 프로그램에 대해서는 HP 웹 사이트(<http://www.hp.com/go/selfrepair>)를 참조하십시오.

## 부품 제공 보증 서비스

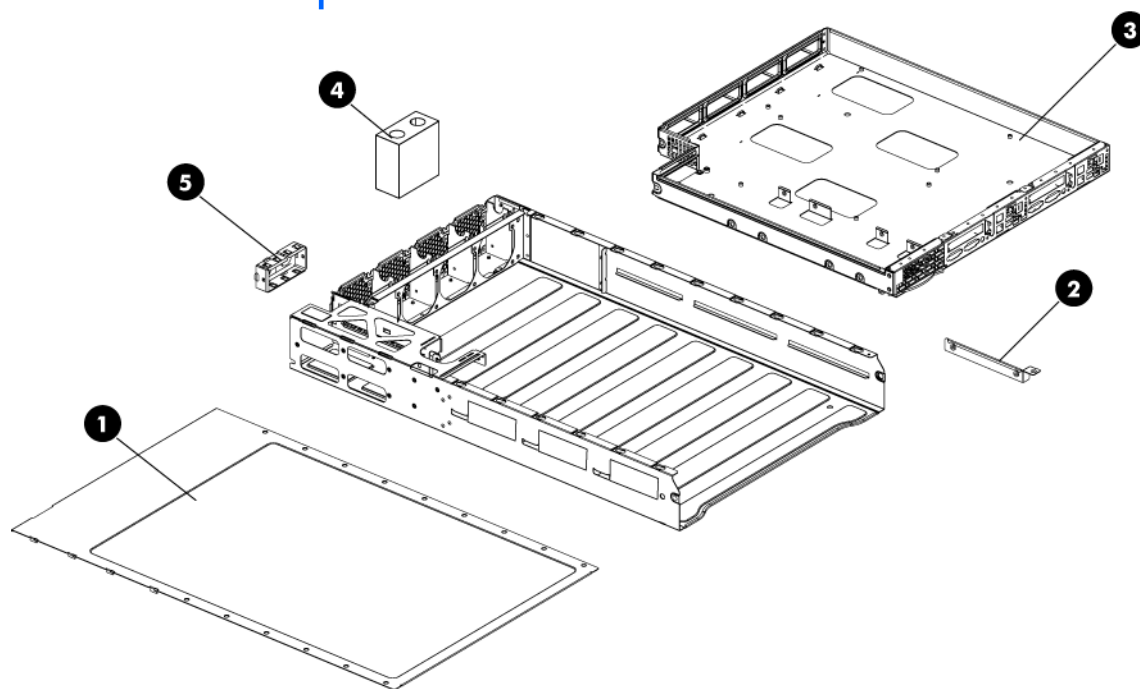
HP 제한 보증에는 부품 제공 보증 서비스가 포함될 수 있습니다. 이러한 경우 HP는 부품 제공 보증 서비스의 조건에 따라 교체 부품만을 무료로 제공합니다.

부품 제공 보증 서비스 제공 시 CSR 부품 교체는 의무 사항입니다. 사용자가 HP에 이 부품의 교체를 요청할 경우 이 서비스에 대한 출장비 및 작업비가 청구됩니다.



# Illustrated parts catalog

## Mechanical components



Item	Description	Spare part number	Customer self repair
1	Top cover	—	Mandatory <sup>1</sup>
2	PCIe x16 riser card bracket	—	Mandatory <sup>1</sup>
3	1U tray for 170 system	—	Mandatory <sup>1</sup>
4	Fan blank kit	—	Mandatory <sup>1</sup>
5	Power supply blank kit	—	Mandatory <sup>1</sup>

<sup>1</sup>Mandatory—Parts for which customer self repair is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service.

<sup>2</sup>Optional—Parts for which customer self repair is optional. These parts are also designed for customer self repair. If, however, you require that HP replace them for you, there may or may not be additional charges, depending on the type of warranty service designated for your product.

<sup>3</sup>No—Some HP parts are not designed for customer self repair. In order to satisfy the customer warranty, HP requires that an authorized service provider replace the part. These parts are identified as "No" in the Illustrated Parts Catalog.

<sup>1</sup>Mandatory: Obligatoire—Pièces pour lesquelles la réparation par le client est obligatoire. Si vous demandez à HP de remplacer ces pièces, les coûts de déplacement et main d'œuvre du service vous seront facturés.



<sup>2</sup>Optional: Facultatif—Pièces pour lesquelles la réparation par le client est facultative. Ces pièces sont également conçues pour permettre au client d'effectuer lui-même la réparation. Toutefois, si vous demandez à HP de remplacer ces pièces, l'intervention peut ou non vous être facturée, selon le type de garantie applicable à votre produit.

<sup>3</sup>No: Non—Certaines pièces HP ne sont pas conçues pour permettre au client d'effectuer lui-même la réparation. Pour que la garantie puisse s'appliquer, HP exige que le remplacement de la pièce soit effectué par un Mainteneur Agréé. Ces pièces sont identifiées par la mention "Non" dans le Catalogue illustré.

<sup>1</sup>Mandatory: Obbligatorie—Parti che devono essere necessariamente riparate dal cliente. Se il cliente ne affida la riparazione ad HP, deve sostenere le spese di spedizione e di manodopera per il servizio.

<sup>2</sup>Optional: Opzionali—Parti la cui riparazione da parte del cliente è facoltativa. Si tratta comunque di componenti progettati per questo scopo. Se tuttavia il cliente ne richiede la sostituzione ad HP, potrebbe dover sostenere spese aggiuntive a seconda del tipo di garanzia previsto per il prodotto.

<sup>3</sup>No: Non CSR—Alcuni componenti HP non sono progettati per la riparazione da parte del cliente. Per rispettare la garanzia, HP richiede che queste parti siano sostituite da un centro di assistenza autorizzato. Tali parti sono identificate da un "No" nel Catalogo illustrato dei componenti.

<sup>1</sup>Mandatory: Zwingend—Teile, die im Rahmen des Customer Self Repair Programms ersetzt werden müssen. Wenn Sie diese Teile von HP ersetzen lassen, werden Ihnen die Versand- und Arbeitskosten für diesen Service berechnet.

<sup>2</sup>Optional: Optional—Teile, für die das Customer Self Repair-Verfahren optional ist. Diese Teile sind auch für Customer Self Repair ausgelegt. Wenn Sie jedoch den Austausch dieser Teile von HP vornehmen lassen möchten, können bei diesem Service je nach den für Ihr Produkt vorgesehenen Garantiebedingungen zusätzliche Kosten anfallen.

<sup>3</sup>No: Kein—Einige Teile sind nicht für Customer Self Repair ausgelegt. Um den Garantieanspruch des Kunden zu erfüllen, muss das Teil von einem HP Servicepartner ersetzt werden. Im illustrierten Teilekatalog sind diese Teile mit „No“ bzw. „Nein“ gekennzeichnet.

<sup>1</sup>Mandatory: Obligatorio—componentes para los que la reparación por parte del usuario es obligatoria. Si solicita a HP que realice la sustitución de estos componentes, tendrá que hacerse cargo de los gastos de desplazamiento y de mano de obra de dicho servicio.

<sup>2</sup>Optional: Opcional— componentes para los que la reparación por parte del usuario es opcional. Estos componentes también están diseñados para que puedan ser reparados por el usuario. Sin embargo, si precisa que HP realice su sustitución, puede o no conllevar costes adicionales, dependiendo del tipo de servicio de garantía correspondiente al producto.

<sup>3</sup>No: No—Algunos componentes no están diseñados para que puedan ser reparados por el usuario. Para que el usuario haga valer su garantía, HP pone como condición que un proveedor de servicios autorizado realice la sustitución de estos componentes. Dichos componentes se identifican con la palabra "No" en el catálogo ilustrado de componentes.

<sup>1</sup>Mandatory: Verplicht—Onderdelen waarvoor Customer Self Repair verplicht is. Als u HP verzoekt deze onderdelen te vervangen, komen de reiskosten en het arbeidsloon voor uw rekening.

<sup>2</sup>Optional: Optioneel—Onderdelen waarvoor reparatie door de klant optioneel is. Ook deze onderdelen zijn ontworpen voor reparatie door de klant. Als u echter HP verzoekt deze onderdelen voor u te vervangen, kunnen daarvoor extra kosten in rekening worden gebracht, afhankelijk van het type garantieservice voor het product.

<sup>3</sup>No: Nee—Sommige HP onderdelen zijn niet ontwikkeld voor reparatie door de klant. In verband met de garantievooraardelen moet het onderdeel door een geautoriseerde Service Partner worden vervangen. Deze onderdelen worden in de geïllustreerde onderdelencatalogus aangemerkt met "Nee".

<sup>1</sup>Mandatory: Obrigatória—Peças cujo reparo feito pelo cliente é obrigatório. Se desejar que a HP substitua essas peças, serão cobradas as despesas de transporte e mão-de-obra do serviço.

<sup>2</sup>Optional: Opcional—Peças cujo reparo feito pelo cliente é opcional. Essas peças também são projetadas para o reparo feito pelo cliente. No entanto, se desejar que a HP as substitua, pode haver ou não a cobrança de taxa adicional, dependendo do tipo de serviço de garantia destinado ao produto.

<sup>3</sup>No: Nenhuma—Algumas peças da HP não são projetadas para o reparo feito pelo cliente. A fim de cumprir a garantia do cliente, a HP exige que um técnico autorizado substitua a peça. Essas peças estão identificadas com a marca "No" (Não), no catálogo de peças ilustrado.

<sup>1</sup>Mandatory : 必須 - 顧客自己修理が必須の部品。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、その修理サービスに関する交通費および人件費がお客様に請求されます。

<sup>2</sup>Optional : 任意 - 顧客自己修理が任意である部品。この部品も顧客自己修理用です。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、お買い上げの製品に適用される保証サービス内容の範囲内においては、費用を負担していただくことなく保証サービスを受けることができます。

<sup>3</sup>No : 除外 - HP製品の一部の部品は、顧客自己修理用ではありません。製品の保証を継続するためには、HPまたはHP正規保守代理店による交換作業が必須となります。部品カタログには、当該部品が顧客自己修理除外品である旨が記載されています。

<sup>1</sup>Mandatory: 强制性的 — 要求客户必须自行维修的部件。如果您请求 HP 更换这些部件，则必须为该服务支付差旅费和人工费用。

<sup>2</sup>Optional: 可选的 — 客户可以选择是否自行维修的部件。这些部件也是为客户自行维修设计的。不过，如果您要求 HP 为您更换这些部件，则根据为您的产品指定的保修服务类型，HP 可能收取或不再收取任何附加费用。

<sup>3</sup>No: 否 — 某些 HP 部件的设计并未考虑客户自行维修。为了满足客户保修的需要，HP 要求授权服务提供商更换相关部件。这些部件在部件图解目录中标记为“否”。

<sup>1</sup>Mandatory: 强制性的 — 客户自行维修所使用的零件是强制性的。如果您要求 HP 更换这些零件，HP 将会向您收取此服务所需的外出费用与劳动成本。

<sup>2</sup>Optional: 選購的 — 客户自行维修所使用的零件是選購的。這些零件也設計用於客户自行維修之用。不過，如果您要求 HP 為您更換，則可能需要也可能不需要負擔額外的費用，端視針對此產品指定的保固服務類型而定。

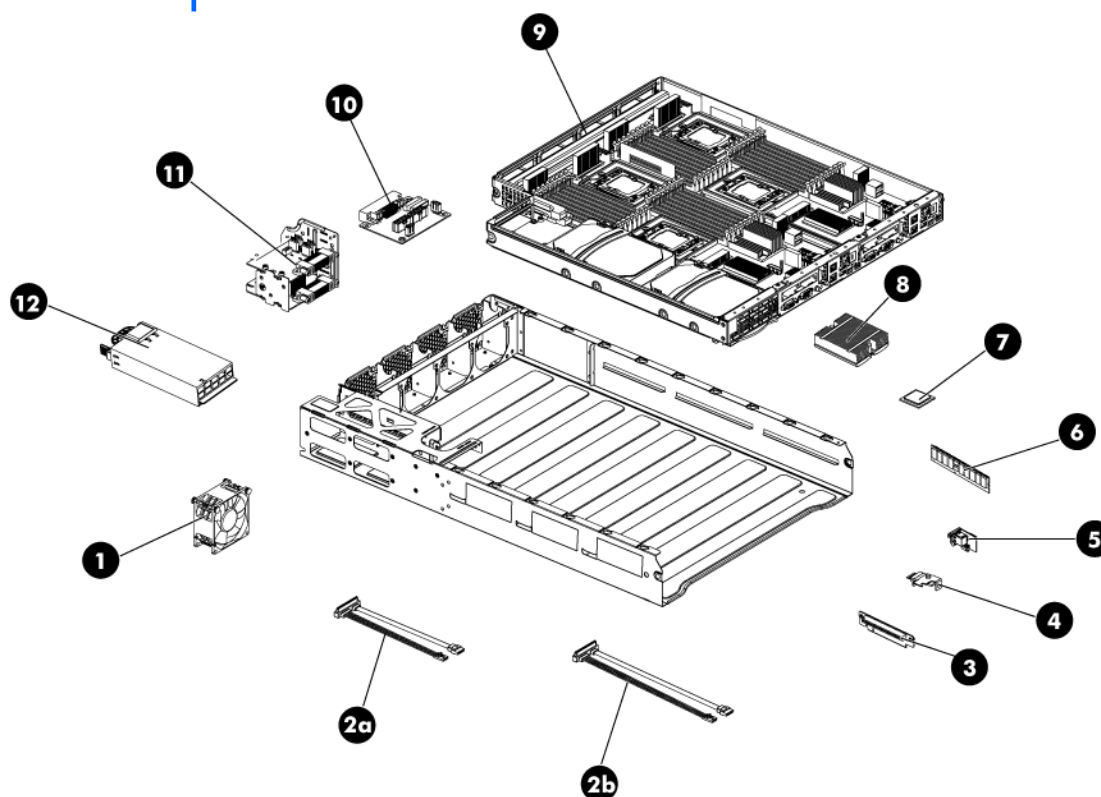
<sup>3</sup>No: 否 — 某些 HP 零件沒有消費者可自行維修的設計。為符合客户保固，HP 需要授權的服務供應商更換零件。這些零件在圖示的零件目錄中，被標示為「否」。

<sup>1</sup> Mandatory: 필수 — 고객 셀프 수리가 의무 사항인 필수 부품. 사용자가 HP에 이 부품의 교체를 요청할 경우 이 서비스에 대한 출장비 및 작업비가 청구됩니다.

<sup>2</sup> Optional: 옵션 — 고객 셀프 수리가 선택 사항인 부품. 이 부품들도 고객 셀프 수리가 가능하도록 설계되었습니다. 하지만 사용자가 HP에 이 부품의 교체를 요청할 경우 사용자가 구입한 제품에 해당하는 보증 서비스 유형에 따라 추가 비용 없이 교체가 가능할 수 있습니다.

<sup>3</sup> No: No — 고객 셀프 수리가 불가능하도록 설계된 HP 부품. 이 부품들은 고객 셀프 수리가 불가능하도록 설계되었습니다. HP는 고객 보증을 만족시키기 위해 공인 서비스 제공업체를 통해 부품을 교체하도록 하고 있습니다.

# System components



Item	Description	Spare Part Number	Customer Self Repair
1	System fan	576898-001	Mandatory <sup>1</sup>
2a	SATA cable1	576895-001	Mandatory <sup>1</sup>
2b	SATA cable2	576895-001	Mandatory <sup>1</sup>
3	PCIe x16 riser card	536654-001	Optional <sup>2</sup>
4	Thermal sensor board	576888-001	Mandatory <sup>1</sup>
5	IPMI card	536668-001	Optional <sup>2</sup>
6	Memory modules	—	—
	HP Z1GB PC3-10600E 1x1GB 1R Kit	501539-001	Mandatory <sup>1</sup>
	HP Z2GB PC3-10600E 1x2GB 2R Kit	501540-001	Mandatory <sup>1</sup>
	HP Z2GB PC3-10600R 1x2GB 2R Kit	501533-001	Mandatory <sup>1</sup>
	HP Z4GB PC3-10600R 1x4GB 2R Kit	501534-001	Mandatory <sup>1</sup>
	HP Z4GB PC3-8500R 1x4GB 4R Kit	501535-001	Mandatory <sup>1</sup>
	HP Z8GB 2Rx4 PC3-8500R-7 Kit	519201-001	Mandatory <sup>1</sup>
7	Processors	—	—
	Intel X5680 6c, 3.33 GHz, 12M, 130W	594880-001	Optional <sup>2</sup>
	Intel X5670 6c, 2.93 GHz, 12M, 95W	594882-001	Optional <sup>2</sup>
	Intel X5660 6c, 2.8 GHz, 12M, 95W	594883-001	Optional <sup>2</sup>

Item	Description	Spare Part Number	Customer Self Repair
	Intel X5650 6c, 2.66 GHz, 12M, 95W	594884-001	Optional <sup>2</sup>
	Intel E5640 4c, 2.66 GHz, 12M, 80W	594885-001	Optional <sup>2</sup>
	Intel E5630 4c, 2.53 GHz, 12M, 80W	594886-001	Optional <sup>2</sup>
	Intel E5620 4c, 2.4 GHz, 12M, 80W	594887-001	Optional <sup>2</sup>
	Intel L5640 6c, 2.26 GHz, 12M, 60W	594890-001	Optional <sup>2</sup>
	Intel L5630 4c, 2.13 GHz, 12M, 40W	594891-001	Optional <sup>2</sup>
	Intel E5506 2.13 GHz/800/4M/4c/4.8 QPI/80W	506013-001	Optional <sup>2</sup>
	Intel E5503 2.00 GHz/800/4M/2c/4.8 QPI/80W	594889-001	Optional <sup>2</sup>
	Intel L5506 2.13 GHz, 4M, 60W	513597-001	Optional <sup>2</sup>
	Intel L5520 2.26 GHz, 8M, 60W	504584-001	Optional <sup>2</sup>
8	Processor heatsink	538819-001	Mandatory <sup>1</sup>
9	System board, Intel Xeon 5500 Series	538471-001	Optional <sup>2</sup>
	System board, Intel Xeon 5500 & 5600 Series	608864-001	Optional <sup>2</sup>
10	Personality board to 2X170 board	576885-001	Mandatory <sup>1</sup>
11	AC power board	576882-001	Mandatory <sup>1</sup>
12	750-W power supply	511778-001	Mandatory <sup>1</sup>
	460-W power supply	536404-001	Mandatory <sup>1</sup>
	750-W 94% power supply	599383-001	Mandatory <sup>1</sup>
	1200-W power supply	498152-001	Mandatory <sup>1</sup>
	1200-W 94% power supply	579229-001	Mandatory <sup>1</sup>
13	1U tray release lever plastic release*	645858-001	Mandatory <sup>1</sup>

\* Not shown

<sup>1</sup>Mandatory—Parts for which customer self repair is mandatory. If you request HP to replace these parts, you will be charged for the travel and labor costs of this service.

<sup>2</sup>Optional—Parts for which customer self repair is optional. These parts are also designed for customer self repair. If, however, you require that HP replace them for you, there may or may not be additional charges, depending on the type of warranty service designated for your product.

<sup>3</sup>No—Some HP parts are not designed for customer self repair. In order to satisfy the customer warranty, HP requires that an authorized service provider replace the part. These parts are identified as "No" in the Illustrated Parts Catalog.

<sup>1</sup>Mandatory: Obligatoire—Pièces pour lesquelles la réparation par le client est obligatoire. Si vous demandez à HP de remplacer ces pièces, les coûts de déplacement et main d'œuvre du service vous seront facturés.

<sup>2</sup>Optional: Facultatif—Pièces pour lesquelles la réparation par le client est facultative. Ces pièces sont également conçues pour permettre au client d'effectuer lui-même la réparation. Toutefois, si vous demandez à HP de remplacer ces pièces, l'intervention peut ou non vous être facturée, selon le type de garantie applicable à votre produit.

<sup>3</sup>No: Non—Certaines pièces HP ne sont pas conçues pour permettre au client d'effectuer lui-même la réparation. Pour que la garantie puisse s'appliquer, HP exige que le remplacement de la pièce soit effectué par un Mainteneur Agréé. Ces pièces sont identifiées par la mention "Non" dans le Catalogue illustré.

<sup>1</sup>Mandatory: Obbligatorie—Parti che devono essere necessariamente riparate dal cliente. Se il cliente ne affida la riparazione ad HP, deve sostenere le spese di spedizione e di manodopera per il servizio.

<sup>2</sup>Optional: Opzionali—Parti la cui riparazione da parte del cliente è facoltativa. Si tratta comunque di componenti progettati per questo scopo. Se tuttavia il cliente ne richiede la sostituzione ad HP, potrebbe dover sostenere spese aggiuntive a seconda del tipo di garanzia previsto per il prodotto.

<sup>3</sup>No: Non CSR—Alcuni componenti HP non sono progettati per la riparazione da parte del cliente. Per rispettare la garanzia, HP richiede che queste parti siano sostituite da un centro di assistenza autorizzato. Tali parti sono identificate da un "No" nel Catalogo illustrato dei componenti.

<sup>1</sup>Mandatory: Zwingend—Teile, die im Rahmen des Customer Self Repair Programms ersetzt werden müssen. Wenn Sie diese Teile von HP ersetzen lassen, werden Ihnen die Versand- und Arbeitskosten für diesen Service berechnet.

<sup>2</sup>Optional: Optional—Teile, für die das Customer Self Repair-Verfahren optional ist. Diese Teile sind auch für Customer Self Repair ausgelegt. Wenn Sie jedoch den Austausch dieser Teile von HP vornehmen lassen möchten, können bei diesem Service je nach den für Ihr Produkt vorgesehenen Garantiebedingungen zusätzliche Kosten anfallen.

<sup>3</sup>No: Kein—Einige Teile sind nicht für Customer Self Repair ausgelegt. Um den Garantieanspruch des Kunden zu erfüllen, muss das Teil von einem HP Servicepartner ersetzt werden. Im illustrierten Teilekatalog sind diese Teile mit „No“ bzw. „Nein“ gekennzeichnet.

<sup>1</sup>Mandatory: Obligatorio—componentes para los que la reparación por parte del usuario es obligatoria. Si solicita a HP que realice la sustitución de estos componentes, tendrá que hacerse cargo de los gastos de desplazamiento y de mano de obra de dicho servicio.

<sup>2</sup>Optional: Opcional— componentes para los que la reparación por parte del usuario es opcional. Estos componentes también están diseñados para que puedan ser reparados por el usuario. Sin embargo, si precisa que HP realice su sustitución, puede o no conllevar costes adicionales, dependiendo del tipo de servicio de garantía correspondiente al producto.

<sup>3</sup>No: No—Algunos componentes no están diseñados para que puedan ser reparados por el usuario. Para que el usuario haga valer su garantía, HP pone como condición que un proveedor de servicios autorizado realice la sustitución de estos componentes. Dichos componentes se identifican con la palabra "No" en el catálogo ilustrado de componentes.

<sup>1</sup>Mandatory: Verplicht—Onderdelen waarvoor Customer Self Repair verplicht is. Als u HP verzoekt deze onderdelen te vervangen, komen de reiskosten en het arbeidsloon voor uw rekening.

<sup>2</sup>Optional: Optioneel—Onderdelen waarvoor reparatie door de klant optioneel is. Ook deze onderdelen zijn ontworpen voor reparatie door de klant. Als u echter HP verzoekt deze onderdelen voor u te vervangen, kunnen daarvoor extra kosten in rekening worden gebracht, afhankelijk van het type garantieservice voor het product.

<sup>3</sup>No: Nee—Sommige HP onderdelen zijn niet ontwikkeld voor reparatie door de klant. In verband met de garantievoorwaarden moet het onderdeel door een geautoriseerde Service Partner worden vervangen. Deze onderdelen worden in de geïllustreerde onderdelencatalogus aangemerkt met "Nee".

<sup>1</sup>Mandatory: Obrigatória—Peças cujo reparo feito pelo cliente é obrigatório. Se desejar que a HP substitua essas peças, serão cobradas as despesas de transporte e mão-de-obra do serviço.

<sup>2</sup>Optional: Opcional—Peças cujo reparo feito pelo cliente é opcional. Essas peças também são projetadas para o reparo feito pelo cliente. No entanto, se desejar que a HP as substitua, pode haver ou não a cobrança de taxa adicional, dependendo do tipo de serviço de garantia destinado ao produto.

<sup>3</sup>No: Nenhuma—Algumas peças da HP não são projetadas para o reparo feito pelo cliente. A fim de cumprir a garantia do cliente, a HP exige que um técnico autorizado substitua a peça. Essas peças estão identificadas com a marca "No" (Não), no catálogo de peças ilustrado.

<sup>1</sup>Mandatory : 必須 - 顧客自己修理が必須の部品。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、その修理サービスに関する交通費および人件費がお客様に請求されます。

<sup>2</sup>Optional : 任意 - 顧客自己修理が任意である部品。この部品も顧客自己修理用です。当該部品について、もしもお客様がHPに交換作業を依頼される場合には、お買い上げの製品に適用される保証サービス内容の範囲内においては、費用を負担していただくことなく保証サービスを受けることができます。

<sup>3</sup>No : 除外 - HP製品の一部の部品は、顧客自己修理用ではありません。製品の保証を継続するためには、HPまたはHP正規保守代理店による交換作業が必須となります。部品カタログには、当該部品が顧客自己修理除外品である旨が記載されています。

<sup>1</sup>Mandatory: 强制性的 — 要求客户必须自行维修的部件。如果您请求 HP 更换这些部件，则必须为该服务支付差旅费和人工费用。

<sup>2</sup>Optional: 可选的 — 客户可以选择是否自行维修的部件。这些部件也是为客户自行维修设计的。不过，如果您要求 HP 为您更换这些部件，则根据为您的产品指定的保修服务类型，HP 可能收取或不再收取任何附加费用。

<sup>3</sup>No: 否 — 某些 HP 部件的设计并未考虑客户自行维修。为了满足客户保修的需要，HP 要求授权服务提供商更换相关部件。这些部件在部件图解目录中标记为“否”。

<sup>1</sup>Mandatory: 強制的 — 客戶自行維修所使用的零件是強制性的。如果您要求 HP 更換這些零件，HP 將會向您收取此服務所需的外出費用與勞動成本。

<sup>2</sup>Optional: 選購的 — 客戶自行維修所使用的零件是選購的。這些零件也設計用於客戶自行維修之用。不過，如果您要求 HP 為您更換，則可能需要也可能不需要負擔額外的費用，端視針對此產品指定的保固服務類型而定。

<sup>3</sup>No: 否 — 某些 HP 零件沒有消費者可自行維修的設計。為符合客戶保固，HP 需要授權的服務供應商更換零件。這些零件在圖示的零件目錄中，被標示為「否」。

<sup>1</sup> Mandatory: 필수 — 고객 셀프 수리가 의무 사항인 필수 부품. 사용자가 HP에 이 부품의 교체를 요청할 경우 이 서비스에 대한 출장비 및 작업비가 청구됩니다.

<sup>2</sup> Optional: 옵션 — 고객 셀프 수리가 선택 사항인 부품. 이 부품들도 고객 셀프 수리가 가능하도록 설계되었습니다. 하지만 사용자가 HP에 이 부품의 교체를 요청할 경우 사용자가 구입한 제품에 해당하는 보증 서비스 유형에 따라 추가 비용 없이 교체가 가능할 수 있습니다.

<sup>3</sup> No: No — 고객 셀프 수리가 불가능하도록 설계된 HP 부품. 이 부품들은 고객 셀프 수리가 불가능하도록 설계되었습니다. HP는 고객 보증을 만족시키기 위해 공인 서비스 제공업체를 통해 부품을 교체하도록 하고 있습니다.

# HP contact information

For United States and worldwide contact information, see the Contact HP website at <http://hp.com/go/assistance>.

In the United States:

- To contact HP by phone, call 1-800-334-5144. For continuous quality improvement, calls may be recorded or monitored.
- If you have purchased a Care Pack (service upgrade), see the Support & Drivers website at <http://www8.hp.com/us/en/support-drivers.html>. If the problem cannot be resolved at the website, call 1-800-633-3600. For more information about Care Packs, see the HP website at <http://pro-aq-sama.houston.hp.com/services/cache/10950-0-0-225-121.html>.

## Before you contact HP

Be sure to have the following information available before you call HP:

- Technical support registration number (if applicable)
- Product serial number
- Product model name and number
- Applicable error messages
- Add-on boards or hardware
- Third-party hardware or software
- Operating system type and revision level

---

# Removal and replacement procedures

This chapter provides subassembly/module-level removal and replacement procedures for the HP ProLiant SL2x170z G6 server.

Review the specifications of a new component before installing it to make sure it is compatible with the server. When you integrate new components into the system, record its model and serial number, and any other pertinent information for future reference. After completing any removal or replacement procedure, run the diagnostics program to verify that all components operate properly.

---

**NOTE:** The figures used in this chapter to illustrate procedural steps are labeled numerically (i.e., 1, 2...). When these figures are used in substep items, the alphabetically labeled instructions correspond to the numbered labels on the related figure (i.e., label 1 corresponds to step a, label 2 corresponds to step b, etc.). The procedures described in this section assume that the server is out of the rack and is positioned on a flat, stable surface.

---

## Hardware configuration tools

You need the following items for some procedures:

- T-10/T-15 screwdriver

The following references and software tools may also be used:

- HP ProLiant SL2x170z G6 Server Support CD
- IPMI Event Log
- Diagnostics Software

## Hardware configuration information

### Electrostatic discharge information

An electrostatic discharge (ESD) can damage static-sensitive devices or microcircuit. Proper packaging and grounding techniques are necessary precautions to prevent damage. To prevent electrostatic damage, observe the following precautions:

- Transport products in static-safe containers such as conductive tubes, bags, or boxes.
- Keep electrostatic-sensitive parts in their containers until they arrive at static-free stations.
- Cover workstations with approved static-dissipating material. Use a wrist strap connected to the work surface, and properly grounded (earthed) tools and equipment.
- Keep work area free of nonconductive materials, such as ordinary plastic assembly aids and foam packing.
- Make sure that you are always properly grounded (earthed) when touching a static-sensitive component or assembly.
- Avoid touching pins, leads, or circuitry.
- Always place drives with the Printed Circuit Board (PCB) assembly-side down.
- Use conductive field service tools.



## Pre-installation procedure

Perform the steps below before you open the server or before you remove or replace any component.



**WARNING:** Failure to properly turn off the server before you open the server or before your start installing/removing components may cause serious damage as well as bodily harm.

1. Turn off the server and all the peripherals connected to it.
2. Unplug all cables from the power outlets to avoid exposure to high energy levels that may cause burns when parts are short-circuited by metal objects such as tools or jewelry.  
If necessary, label each one to expedite reassembly.
3. Disconnect telecommunication cables to avoid exposure to shock hazard from ringing voltages.
4. If server is installed in a rack, remove server and place it on a flat surface.
5. Remove the top cover according to the instructions described in the System covers section in this chapter.
6. Remove the top middle cover according to the instructions described in the System covers section in this chapter.
7. Follow the ESD precautions listed previously in this chapter when handling a server component.



**IMPORTANT:** To streamline the configuration process, read through the entire installation/removal procedure first and make sure you understand them before you begin.

## Post-installation instructions

Observe the following items after installing or removing a server component:

1. Be sure all components are installed according to the described step-by-step instructions.
2. Reinstall the rear cage, air baffle, peripherals, and system cables that you have removed.
3. Reinstall the top cover.
4. Reinstall server into rack.
5. Connect all external cables and the AC power cord to the system.
6. Press the power button on the front panel to turn on the server.

**NOTE:** The HP ProLiant SL2x170z G6 server supports up to two 750-W power supply units, but one power supply only supports two 170 system boards and two power supply support four 170 system boards.

## Server warnings and cautions

Before installing a server, be sure that you understand the following warnings and cautions.



**WARNING:** To reduce the risk of electric shock or damage to the equipment:

- Do not disable the power cord grounding plug. The grounding plug is an important safety feature.
- Plug the power cord into a grounded (earthed) electrical outlet that is easily accessible at all times.
- Unplug the power cord from the power supply to disconnect power to the equipment.
- Do not route the power cord where it can be walked on or pinched by items placed against it. Pay particular attention to the plug, electrical outlet, and the point where the cord extends from the server.

---

**⚠ WARNING:** To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.

---

**⚠ CAUTION:** Do not operate the server for long periods with the access panel open or removed. Operating the server in this manner results in improper airflow and improper cooling that can lead to thermal damage.

---

**⚠ CAUTION:** The following rack-mount instructions shall be paid attention to.

- Elevated Operating Ambient - If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (T<sub>ma</sub>) specified by the manufacturer.
  - Reduced Air Flow - Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
  - Mechanical Loading - Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
  - Circuit Overloading - Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
  - Reliable Earthing - Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips)."
- 

## Symbols on equipment

The following symbols may be placed on equipment to indicate the presence of potentially hazardous conditions.



This symbol indicates the presence of hazardous energy circuits or electric shock hazards. Refer all servicing to qualified personnel.

**WARNING:** To reduce the risk of injury from electric shock hazards, do not open this enclosure. Refer all maintenance, upgrades, and servicing to qualified personnel.

---



This symbol indicates the presence of electric shock hazards. The area contains no user or field serviceable parts. Do not open for any reason.

**WARNING:** To reduce the risk of injury from electric shock hazards, do not open this enclosure.

---



This symbol on an RJ-45 receptacle indicates a network interface connection.

**WARNING:** To reduce the risk of electric shock, fire, or damage to the equipment, do not plug telephone or telecommunications connectors into this receptacle.

---



This symbol indicates the presence of a hot surface or hot component. If this surface is contacted, the potential for injury exists.

**WARNING:** To reduce the risk of injury from a hot component, allow the surface to cool before touching.

---



---

This symbol indicates that the component exceeds the recommended weight for one individual to handle safely.

**WARNING:** To reduce the risk of personal injury or damage to the equipment, observe local occupational health and safety requirements and guidelines for manual material handling.

---



These symbols, on power supplies or systems, indicate that the equipment is supplied by multiple sources of power.

**WARNING:** To reduce the risk of injury from electric shock, remove all power cords to completely disconnect power from the system.

---

## Powering down the server

The server does not completely power down when the power button on the front panel is pressed. The button toggles between On and Standby. The standby position removes power from most electronics and the drives, but some internal circuitry remains active. To completely remove all power from the system, disconnect all power cords from the server.

To power down the server:

1. Shut down server as directed by the operating system documentation.
2. Press the power button to toggle to Standby.

This places the server in standby mode changing the power LED indicator to amber. In this mode, the main power supply output is disabled. Standby does not completely disable or remove power from the system.

3. Disconnect the AC power cord from the AC outlet and then from the server.
4. Be sure that the power LED indicator is turned off and that the fan noise has stopped.
5. Disconnect all external peripheral devices from the server.

## System covers

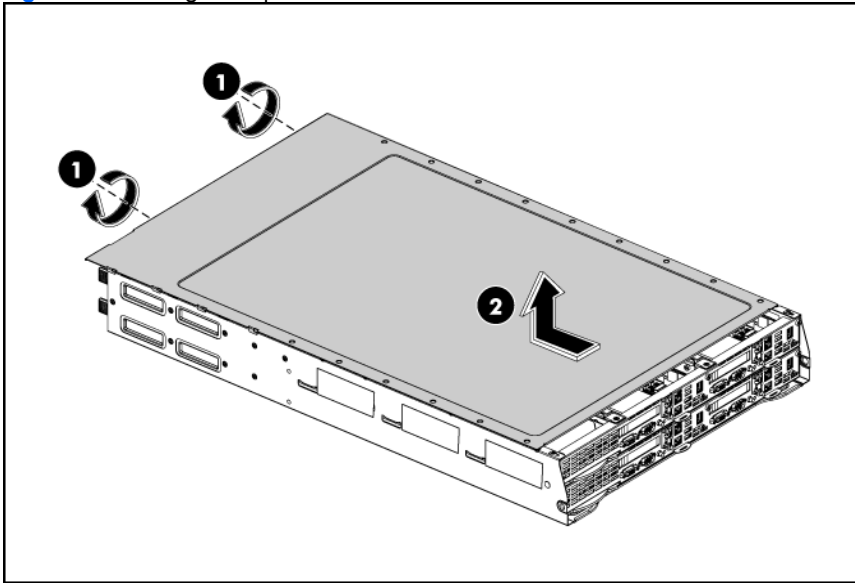
The top cover is detachable for System fans and AC power board maintenance. If you only need to remove or replace a server component, there is no need to open the cover.

### Top cover

**To remove the top cover:**

1. Remove two screws which secure the top cover to the chassis.
2. Slide back the top cover and then lift it away from the chassis.

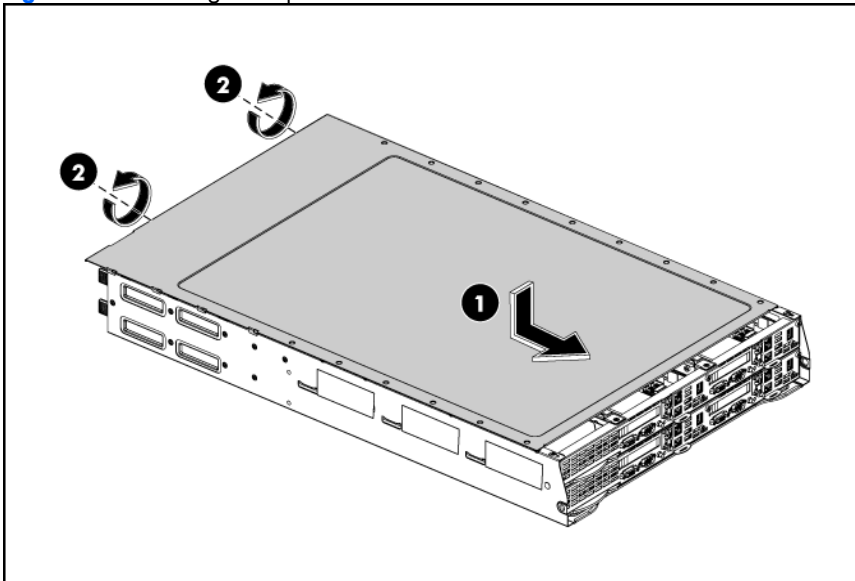
**Figure 1** Removing the top cover



**To reinstall the top cover:**

1. Align the top cover to the chassis and then slide it towards the front panel to position it into place.
2. Install the two rear screws to secure the top cover to the chassis.

**Figure 2** Reinstalling the top cover



## Cable management

Always follow good cable management practices when working inside the computer.

- Keep cables away from major heat sources like the heatsink.
- Do not jam cables on top of expansion cards or memory modules. Printed circuit cards are not designed to withstand excessive pressure.
- Keep cables clear of sliding or moveable parts to prevent cutting or crimping.
- When folding a flat ribbon cable, never fold to a sharp crease. Sharp creases may damage the wires.
- Some flat ribbon cables come pre-folded. Never change the folds on these cables.

- Do not sharply bend any cable. A sharp bend can break the internal wires.
- Never bend a SATA data cable tighter than a 30 mm (1.18 in) radius.
- Never crease a SATA data cable.
- Do not rely on components like the drive cage, power supply, or system cover to push cables down into the chassis.

**To remove power supply cables from the system board connectors:**

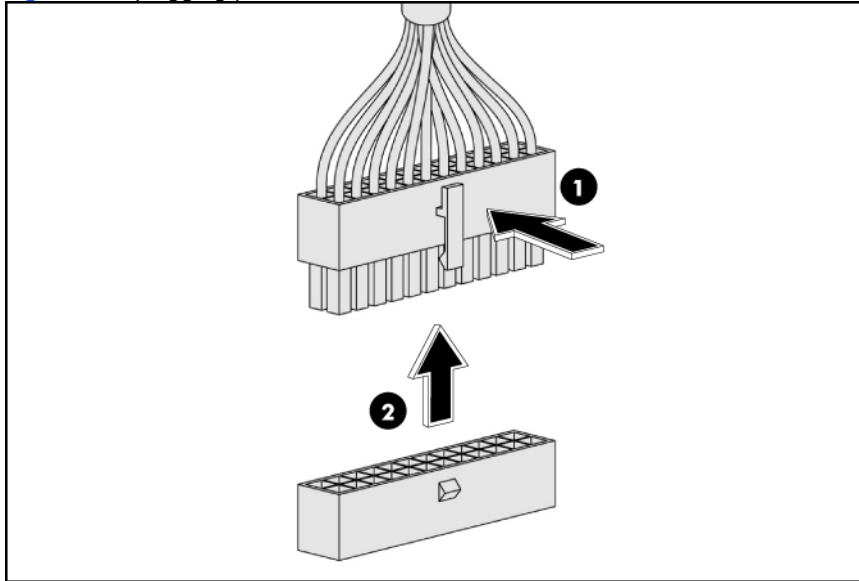
1. Squeeze on the top of the retaining latch attached to the cable end of the connector.
2. Grasp the cable end of the connector and pull it straight up.

---

**CAUTION:** Always pull the connector - NEVER pull on the cable. Pulling on the cable could damage the cable and result in a failed power supply.

---

**Figure 3** Unplugging power cables



## Cable connections

The following table provides the system board designators that various cables plug into. For more detailed information about system board components, see system board components.

**Table 1** Node cable connections

Cable	To	System Board Designator
SATA cable connector	SATA0	J32
SATA cable connector	SATA1	J9
SATA cable connector	SATA2	J18
SATA cable connector	SATA3	J19
SATA cable connector	SATA4	J22
SATA cable connector	SATA5	J25
Main power cable connector	2x170 personality board	J36
RPS cable connector	2x170 personality board	J42

**Table 2** AC board cable connections

Cable	To	System Board Designator
RJ45 cable connector	RJ45 board	J1
UID cable connector	UID LED	J12
Fan connector 1	Fan 1	J6
Fan connector 2	Fan 2	J8
Fan connector 3	Fan 3	J10
Fan connector 4	Fan 4	J11

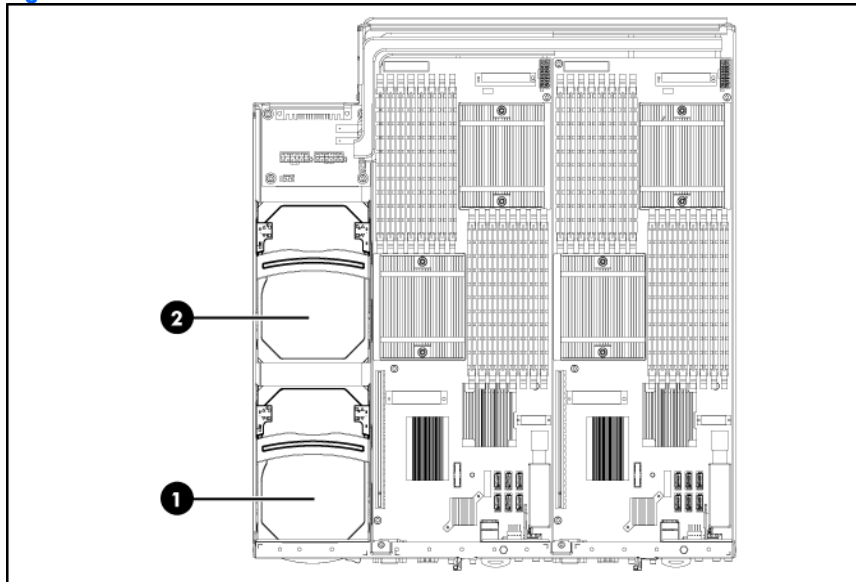
**Table 3** Personality board cable connection

Cable	To	System Board Designator
Main power cable for Node 1	Node 1 power connector	J7
Main power cable for Node 2	Node 2 power connector	J9
SATA power cable for Node 1	HDD 1	J2
SATA power cable for Node 2	HDD 2	J4
RPS cable for Node 1	Node 1 RPS connector	J6
RPS cable for Node 2	Node 1 RPS connector	J8

## Hard drives

The server supports four 3.5-inch hard disk drives, two in each tray (one per server) or eight 2.5-inch hard disk drives, four in each tray (two per server). You can install two 3.5-inch hard disk drives or four 2.5-inch SAS or SATA hard drives. An HBA is required to support SAS hard disk drives.

**Figure 4** Hard drive locations

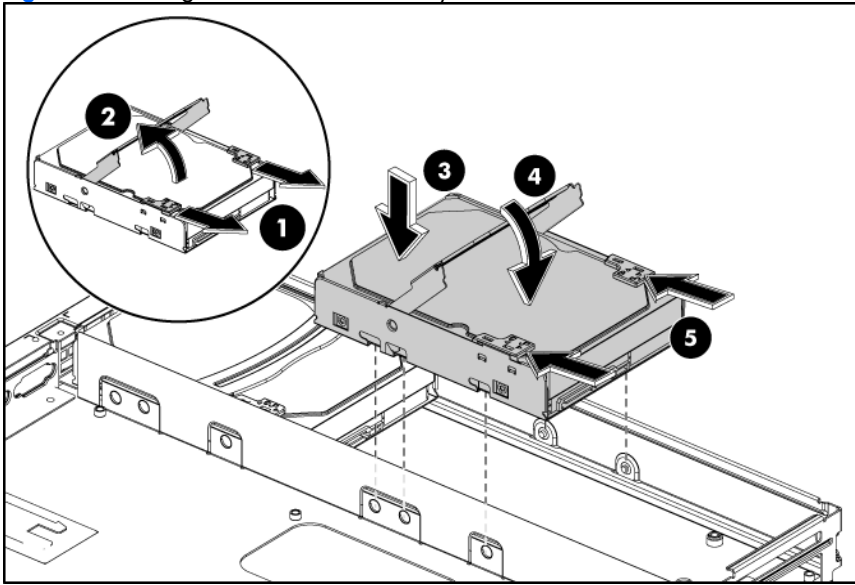


Item	Description
1	SAS/SATA Hard Drive
2	SAS/SATA Hard Drive

### To install a hard drive:

1. Unlock the HDD carrier latch.
2. Raise the HDD handle.
3. Lower the HDD and align 5 pins.
4. Lower the HDD handle.
5. Slide the HDD latches to lock the handle.

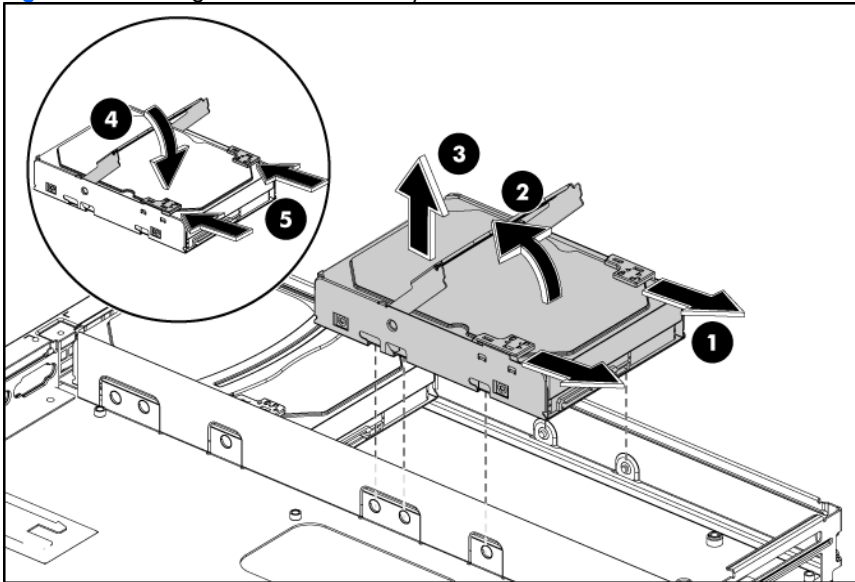
**Figure 5** Installing the hard drive assembly



**To remove hard drive assembly:**

1. Slide the HDD Latches to unlock the HDD Handle.
2. Raise the HDD handle.
3. Lift the HDD from the tray.
4. Lower the HDD handle.
5. Lock the HDD carrier latches.

**Figure 6** Removing hard drive assembly





# System board configuration

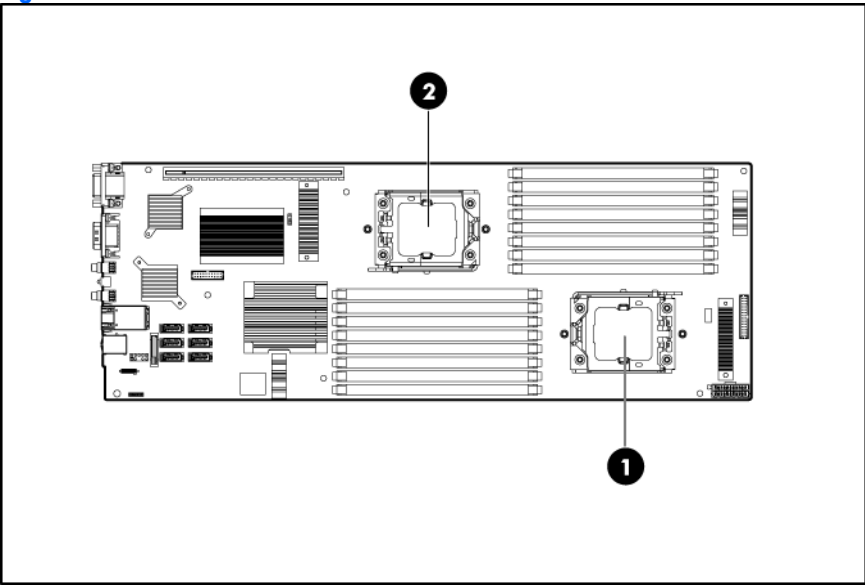
## Processor

HP ProLiant SL2x170z G6 Server, with four 170 system boards, supports eight-processor operation. With two processors installed, each 170 server supports boot functions through the processor installed in processor socket 1. However, if processor 1 fails, the system automatically boots from processor 2 and provides a processor failure message.

The processor socket supports Quad-Core Intel Nehalem 5500 Series processor and Intel Xeon 5600 Series processors.

**CAUTION:** It is recommended to use processors of same speeds or cache sizes to prevent possible server malfunction.

Figure 7 Processor locations



Item	Description
1	Processor 1
2	Processor 2

**WARNING:** To reduce the risk of personal injury from hot surfaces, allow the heatsink and the processor to cool before touching them.

**NOTE:** Before removing the processor, remove the air baffle.

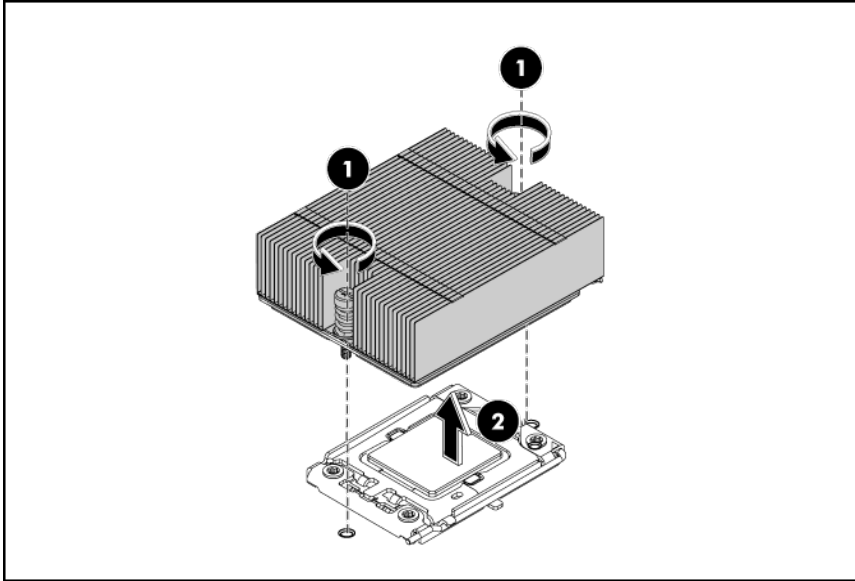
### To remove the heatsink:

**CAUTION:** Heatsink screws should be tightened and loosened in opposite sequence. Do not overtighten the screws as this can damage the system board, connectors, or screws. A maximum torque of 6-8 in-lb is set for the system.

1. Loosen the first screw about three quarters out, and then loosen the second screw completely.
2. Completely loosen the first screw.
3. Lift the heatsink away from the system board.

**CAUTION:** Place heatsink down in an upright position with the thermal patch facing upward. Do not let the thermal patch touch the work surface.

**Figure 8** Removing the heatsink

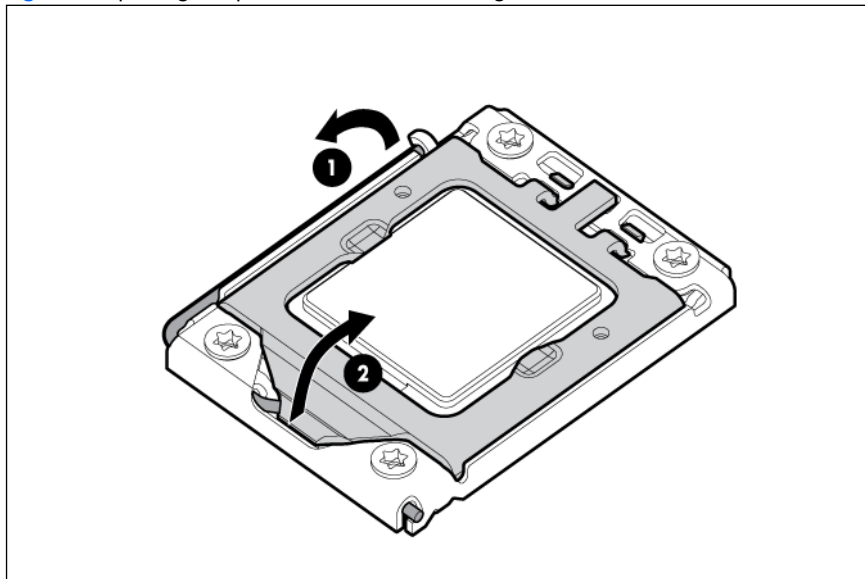


**IMPORTANT:** If the heatsink has been removed for any reason on a previously installed processor, it is critical that you apply more thermal interface material to the integrated heat spreader on the processor to ensure proper thermal bonding between the processor and the heatsink.

**To remove a processor:**

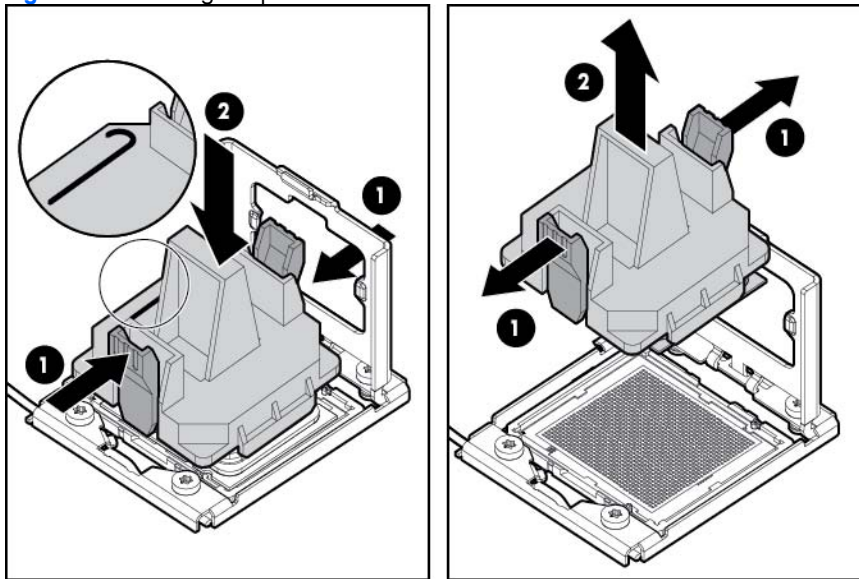
1. Open the processor locking lever and the processor socket retaining bracket.

**Figure 9** Opening the processor socket retaining bracket



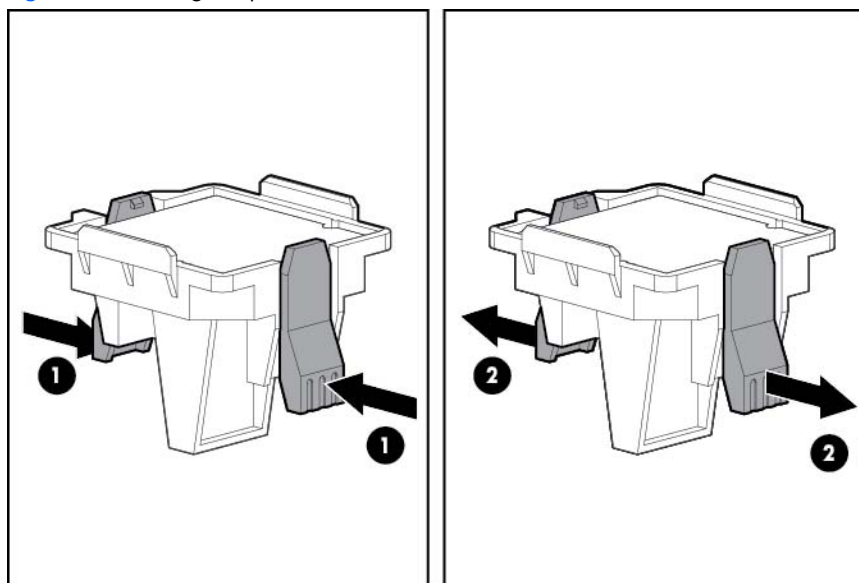
2. Using the processor removal tool, remove the processor from the system board.
  - a. Line up the processor tool, ensuring the locking lever graphic on the tool is correctly oriented.
  - b. Press in on the plastic tabs, and then place the tool on the processor.
  - c. Release the tabs, and then carefully lift the processor and tool straight up.

**Figure 10** Removing the processor



3. Carefully rotate the tool, and then push in and release the tabs to secure the processor in the tool.

**Figure 11** Securing the processor

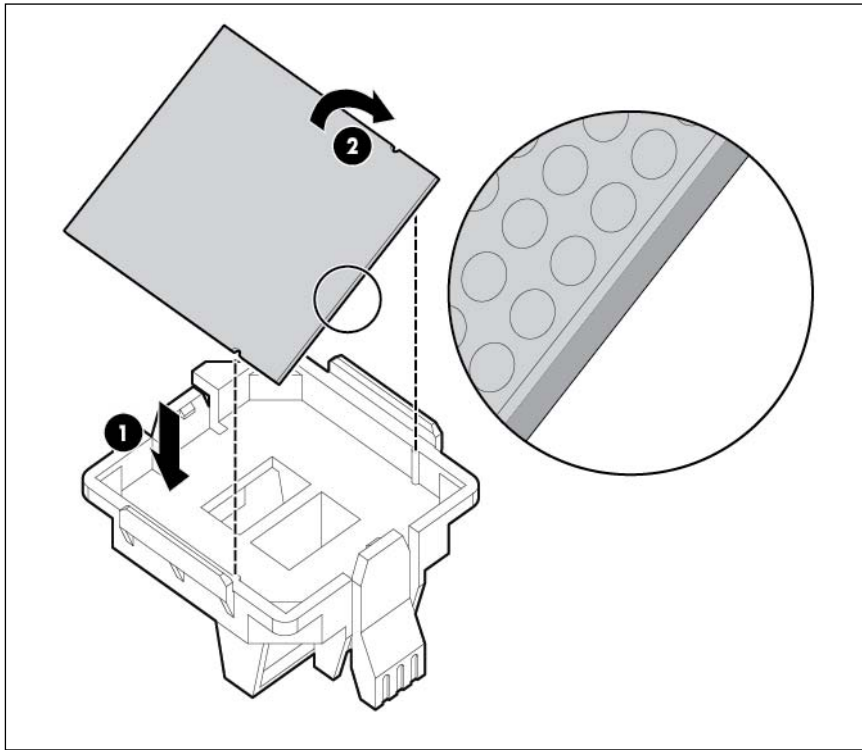


- ⚠ **CAUTION:** To avoid damage to the processor, do not touch the bottom of the processor, especially the contact area.
- 
- ⚠ **CAUTION:** The pins of the socket are very fragile. Do not bend or damage them.
- 
- ⚠ **CAUTION:** Place the processor on a static-dissipating work surface or in an anti-static bag.
- 
- ⚠ **CAUTION:** Use the processor install tool to insert the processor into the socket. The processor and system board spare part kit contains the processor install tool and instructions on how to use the tool. It is important to follow the instructions to prevent damage to the pins in the processor socket.
- 

**To install the new processor:**

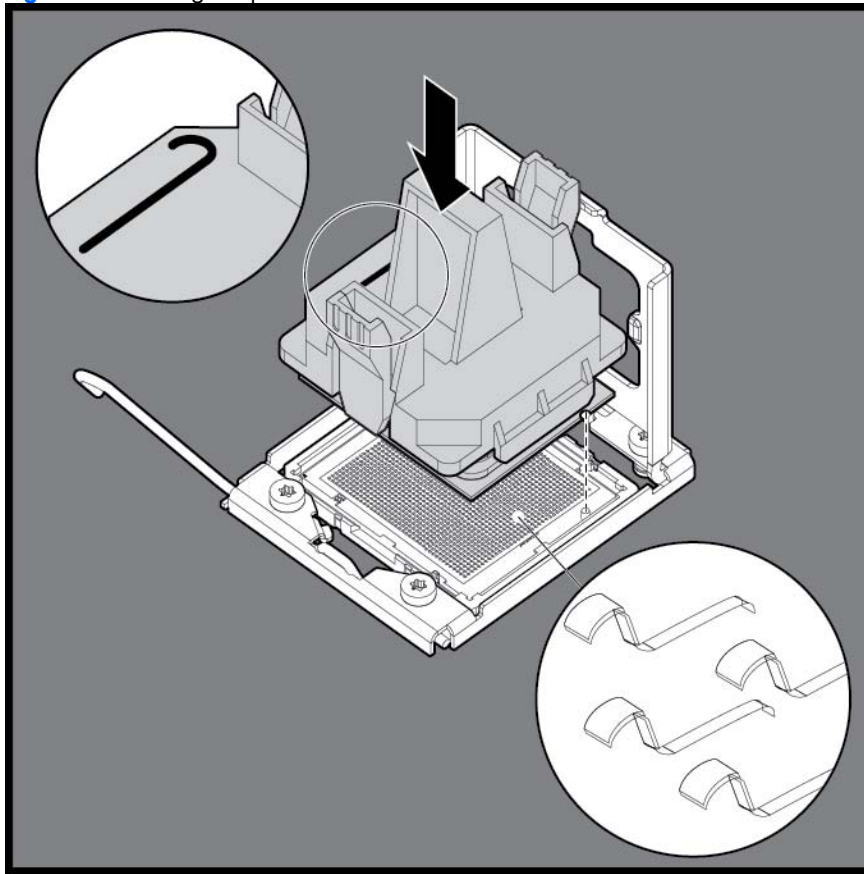
1. Carefully insert the processor into the processor installation tool. Handle the processor by the edges only, and do not touch the bottom of the processor, especially the contact area.

**Figure 12** Inserting the processor



2. Be sure the tool is oriented correctly. Align the processor installation tool with the socket, and then install the processor. **THE PINS ON THE SYSTEM BOARD ARE VERY FRAGILE AND EASILY DAMAGED.**

**Figure 13** Installing the processor

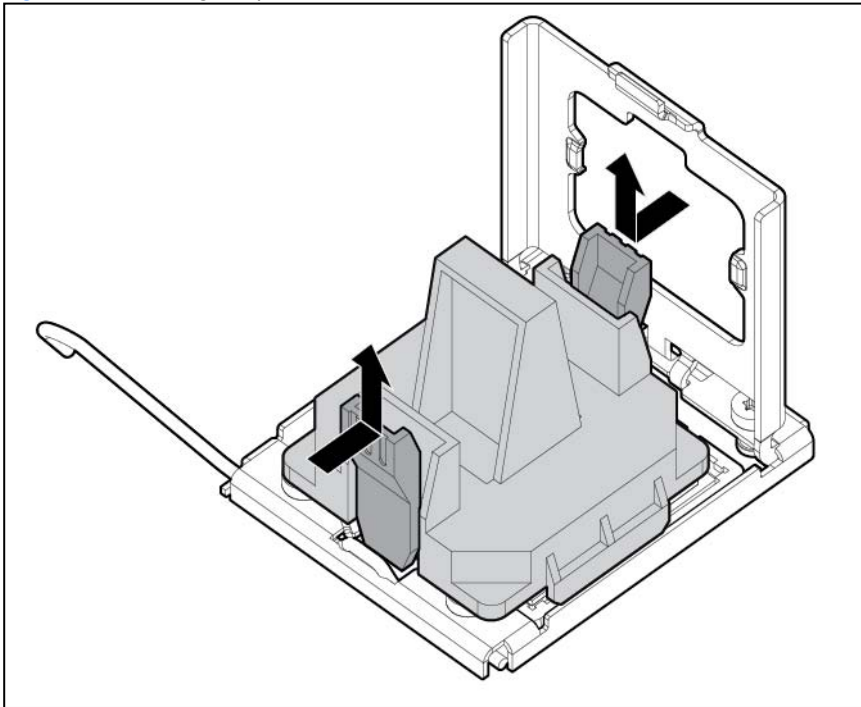


**⚠ CAUTION: THE PINS ON THE SYSTEM BOARD ARE VERY FRAGILE AND EASILY DAMAGED.** To avoid damage to the system board:

- Never install or remove a processor without using the processor installation tool.
- Do not touch the processor socket contacts.
- Do not tilt or slide the processor when lowering the processor into the socket.

3. Press and hold the tabs on the processor installation tool to separate it from the processor, and then remove the tool.

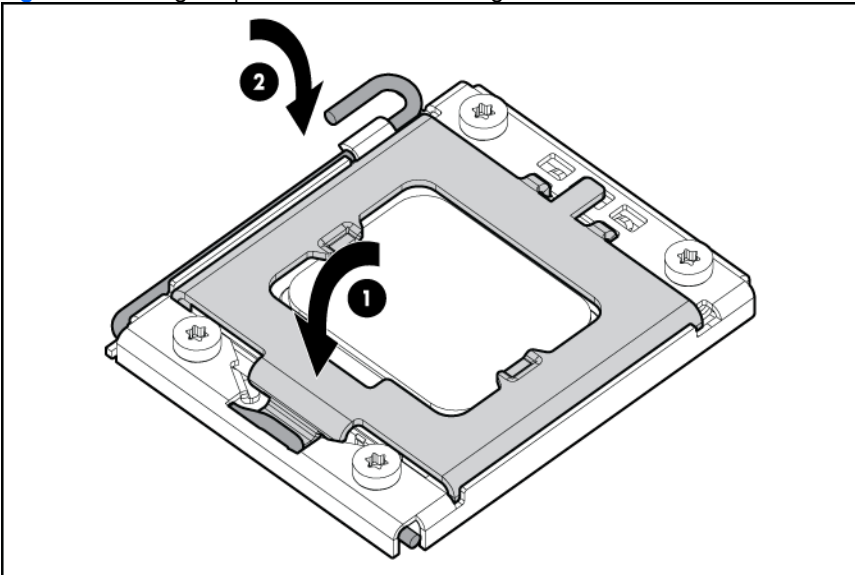
**Figure 14** Removing the processor installation tool



4. Close the processor socket retaining bracket and the processor locking lever.

**CAUTION:** Be sure to close the processor socket retaining bracket before closing the processor locking lever. The lever should close without resistance. Forcing the lever closed can damage the processor and socket, requiring system board replacement.

**Figure 15** Closing the processor socket retaining bracket



**CAUTION:** To allow heatsink to draw as much heat as possible from the processor base, there must be good contact between the heatsink base and the top of the processor. To ensure good contact, you must apply thermal interface material.

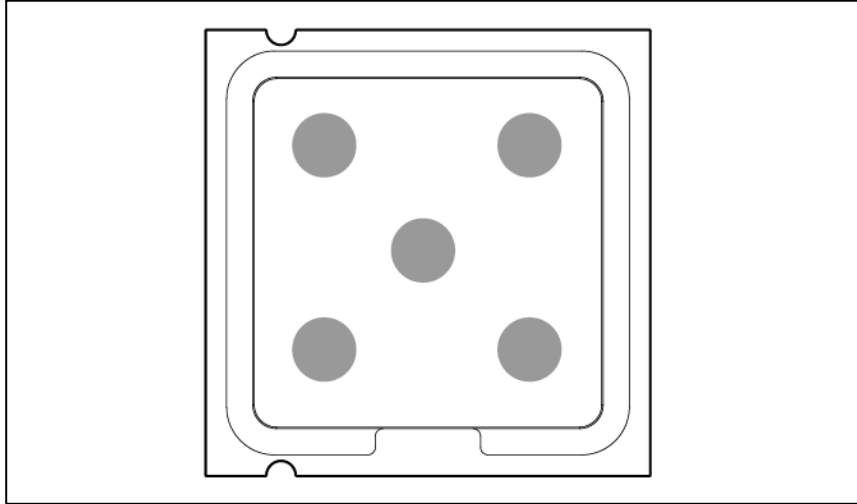
### To apply the thermal grease compound:

1. Use the alcohol pads provided in the spare part kit or a clean cloth dipped in rubbing alcohol to clean the contact surface on the heatsink and on the new processor. Wipe the contact surfaces several times to make sure that no particles or dust contaminants are evident.

△ **CAUTION:** HP recommends using Shin-Etsu X-23-7783D thermal grease compound for your server.

2. Apply all the grease to the top of the processor in the following pattern to insure even distribution.

Figure 16 Processor thermal grease pattern



△ **CAUTION:** Never touch the bottom of the processor; any contaminant could prevent the mounting pads from making contact with the socket.

△ **CAUTION:** Applying too much grease creates a gap between the contact surfaces, significantly reducing the ability of the heatsink to draw out heat. Installing the heatsink with excessive grease can also cause the grease to spread over the processor pins or the system board base, which can cause electrical shorts that damage the system.

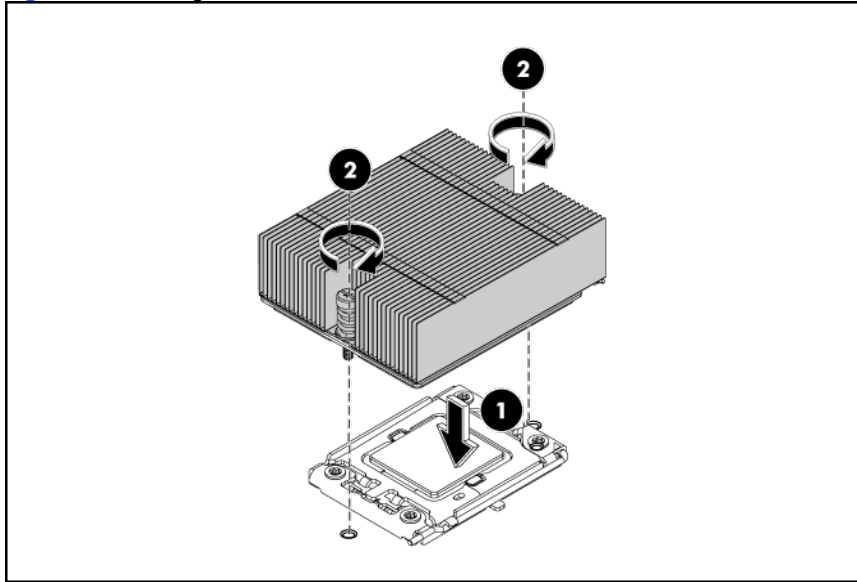
### To install the heatsink:

△ **CAUTION:** To prevent overheating or a possible system crash, use only a heatsink model specified for the HP ProLiant SL2x170z G6 server.

△ **CAUTION:** Heatsink screws should be tightened and loosened in opposite sequence. Do not overtighten the screws as this can damage the system board, connectors, or screws. A maximum torque of 6-8 in-lb is set for the system.

1. Position the heatsink on the processor backplate.
2. Tighten the first screw about three quarters in, then tighten the second screw completely.
3. Completely tighten the first screw.

**Figure 17** Installing the heatsink



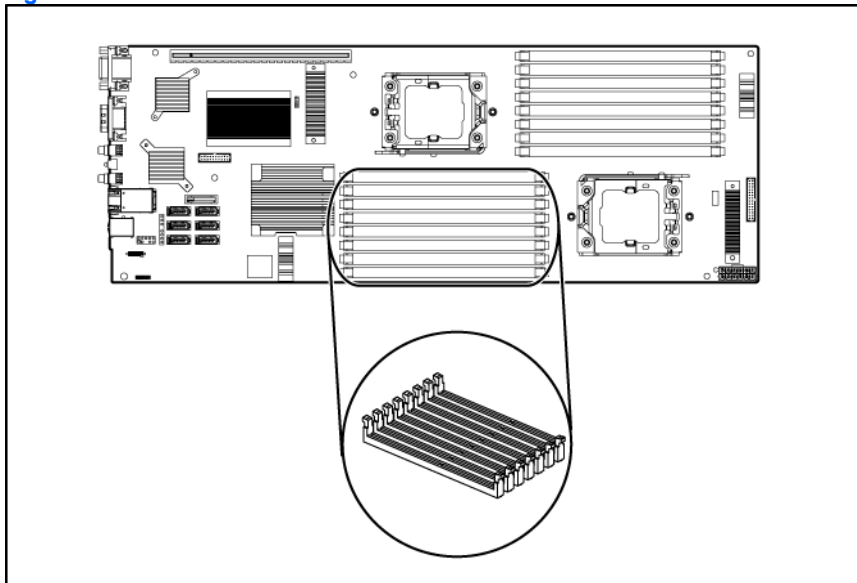
## Memory

HP ProLiant SL2x170z G6 server chassis supports two trays. Each tray has two server nodes. Each node has 16 DIMM slots. A fully configured server system with two trays can support up to 64 DIMM slots for maximum memory capacity of 512 GB.

You must adhere to the following guidelines when adding or replacing memory modules:

- For 8P system, both physical processors in each 170 server must be of the same type and speed.
- Use 800/1066/1333 MHz Registered/Unbuffered ECC DDR3 Memory.
- Supported DIMM: 1 GB, 2 GB, 4GB and 8GB, and 16GB (256GB maximum capacity) DDR3.

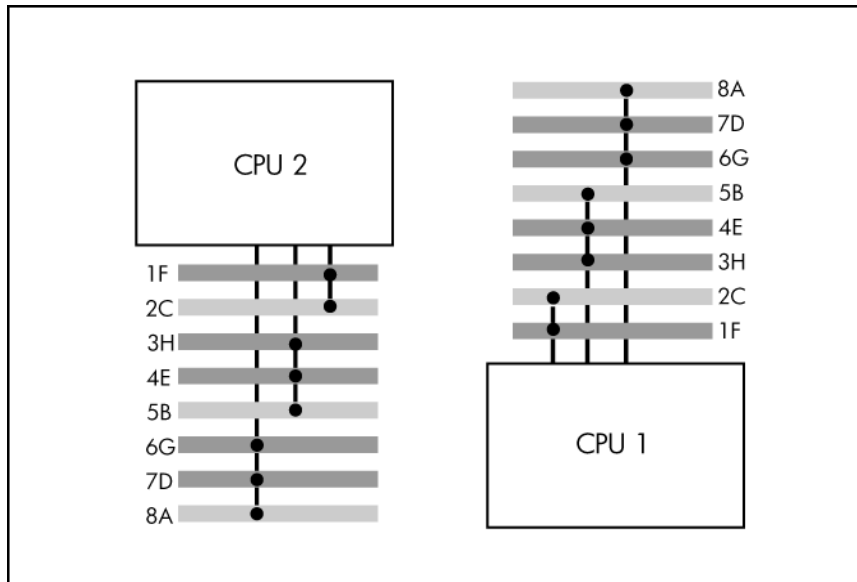
**Figure 18** DIMM slots





- Supported configurations:
  - One DIMM per processor: 8A for CPU1; 8A for CPU2.
  - Three DIMMs per processor: 8A, 5B, 2C for CPU1; 8A, 5B, 2C for CPU2.
  - Six DIMMs per processor: 8A, 7D, 5B, 4E, 2C, 1F for CPU1; 8A, 7D, 5B, 4E, 2C, 1F for CPU2
  - DIMM population order processor socket 1: 8A, 5B, 2C, 7D, 4E, 1F, 6G, 3H.
  - DIMM population order processor socket 2: 8A, 5B, 2C, 7D, 4E, 1F, 6G, 3H.

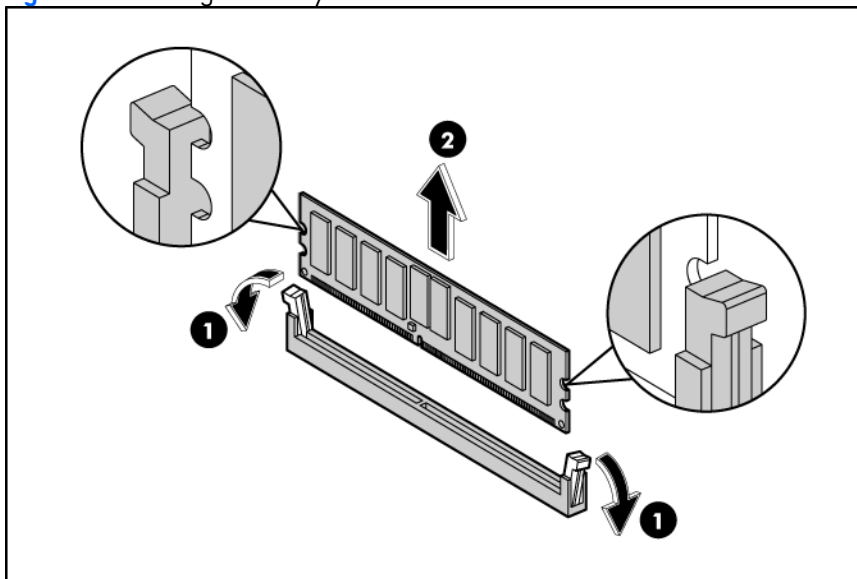
**Figure 19** Population order of DIMM slots



**To remove memory module:**

1. Completely open the holding clips securing the module.
2. Gently pull the memory module upward to remove it from the slot.

**Figure 20** Removing a memory module

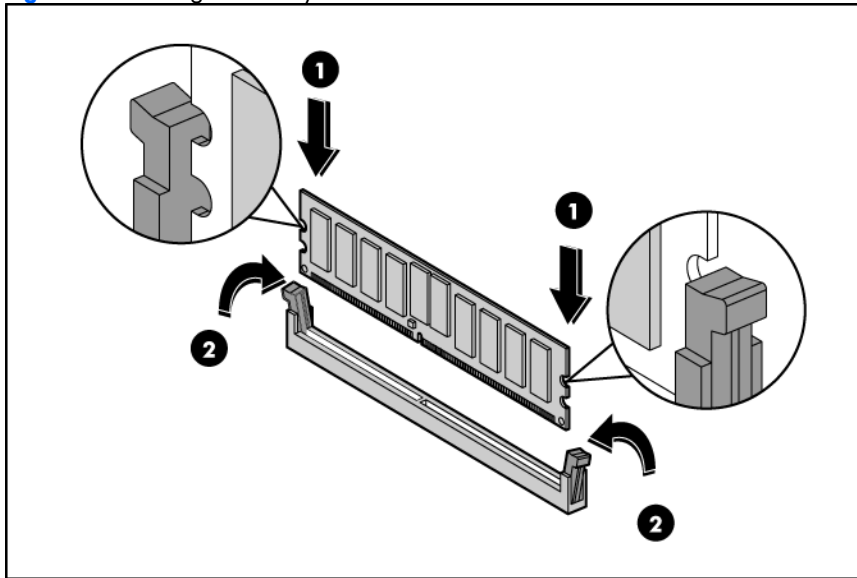


**CAUTION:** Place the memory module on a static-dissipating work surface or inside of an anti-static bag.

### To install a memory module:

1. Align the notch on the bottom edge of the module with the keyed surface of the DIMM slot and then press the module fully into the slot.
2. Firmly press the holding clips inward to secure the memory module in place.

**Figure 21** Installing a memory module



**CAUTION:** The memory slots are structured to ensure proper installation. If you insert a memory module but it does not fit easily into the slot, you may have inserted it incorrectly. Double-check the orientation of the module and reinsert. If the holding clips do not close, the module is not inserted correctly.

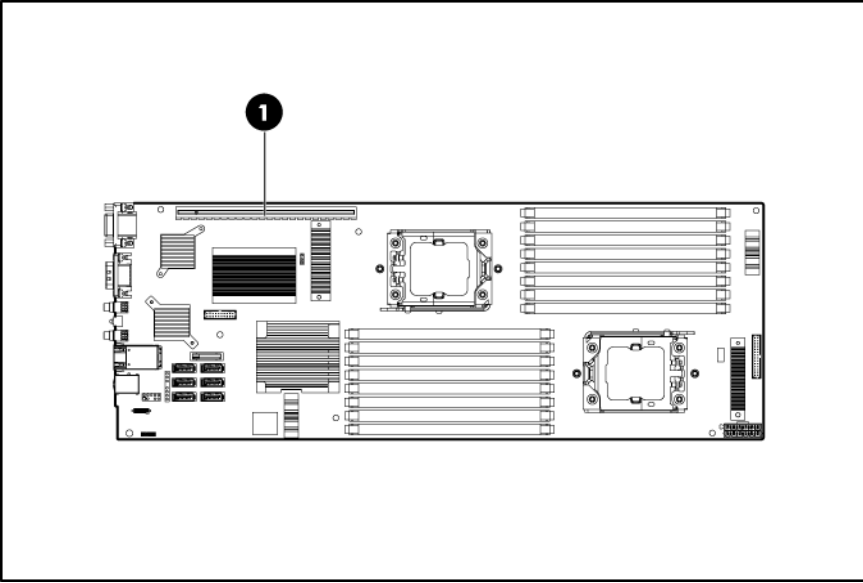
**NOTE:** The ProLiant SL2x170z G6 server supports up to 64 memory modules. Install them in the DIMM slots starting from the DIMM 1 slot.

## PCI expansion cards

### System board PCI expansion slots

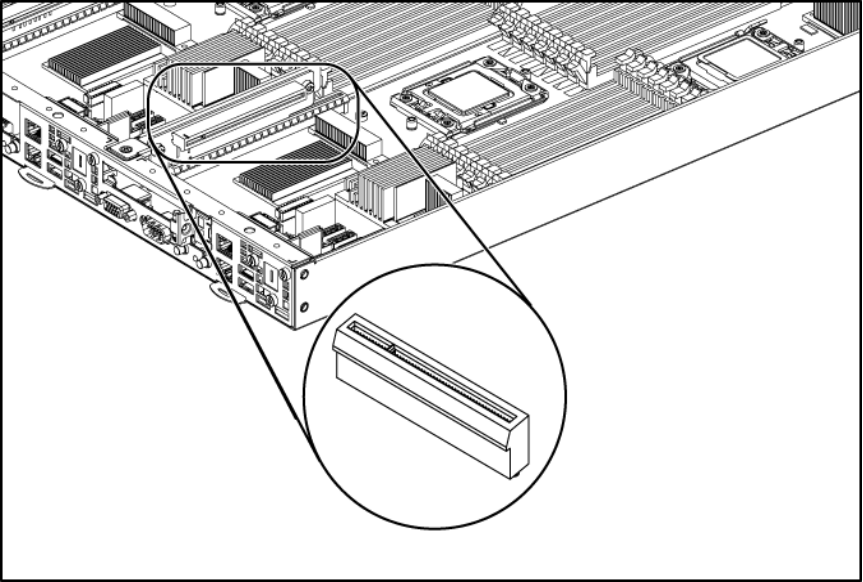
There is one PCIe Gen2 x16 riser card slot on the system board.

**Figure 22** System board PCIe expansion slot on each 170 server



Item	Designator	Component	Function
1	PCIe slot	PCIe slot	Supports PCIe x16 riser card

**Figure 23** PCIe riser card slot location

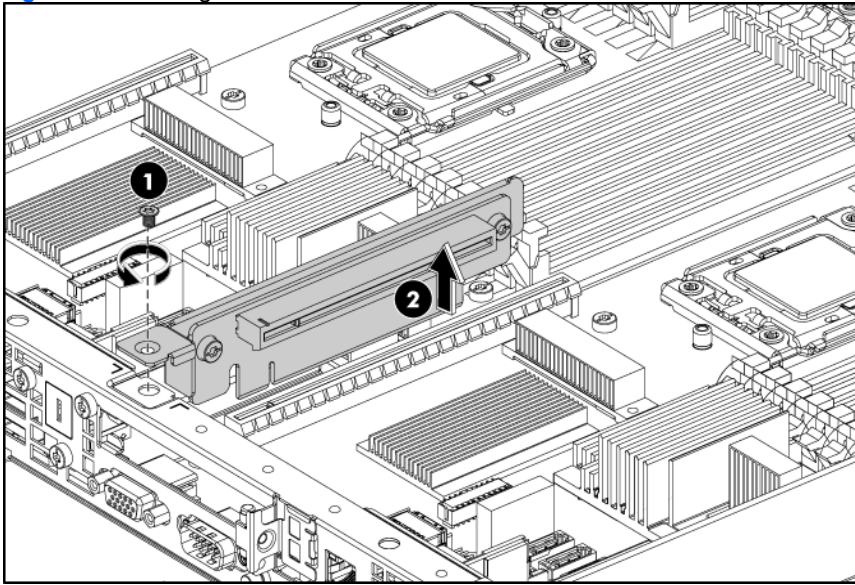


- Single-slot PCIe riser card (x16 slot)

**To remove the PCIe bracket:**

1. Remove one screw which secures PCIe bracket to the rear panel.
2. Pull the PCIe bracket up and away from the main board.

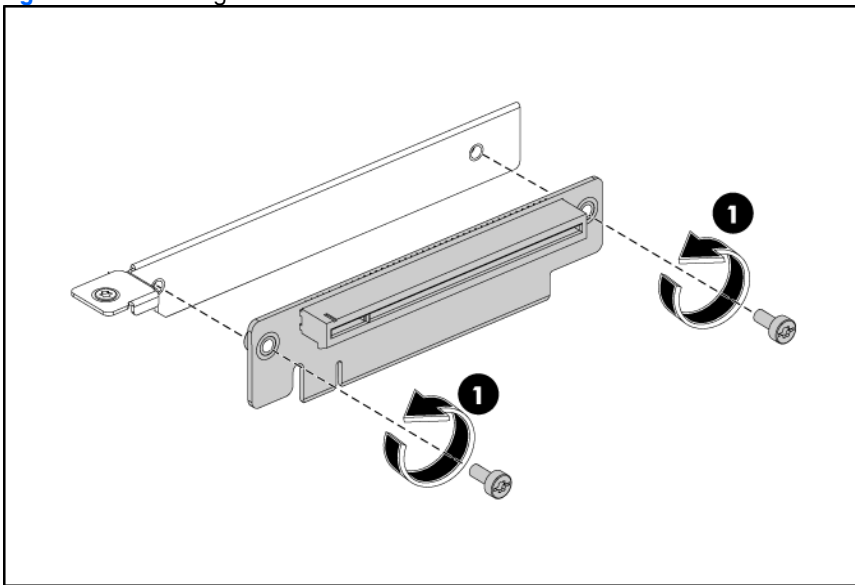
**Figure 24** Removing the PCIe bracket



**To remove the riser card:**

Remove the two screws securing the riser card to the PCIe bracket.

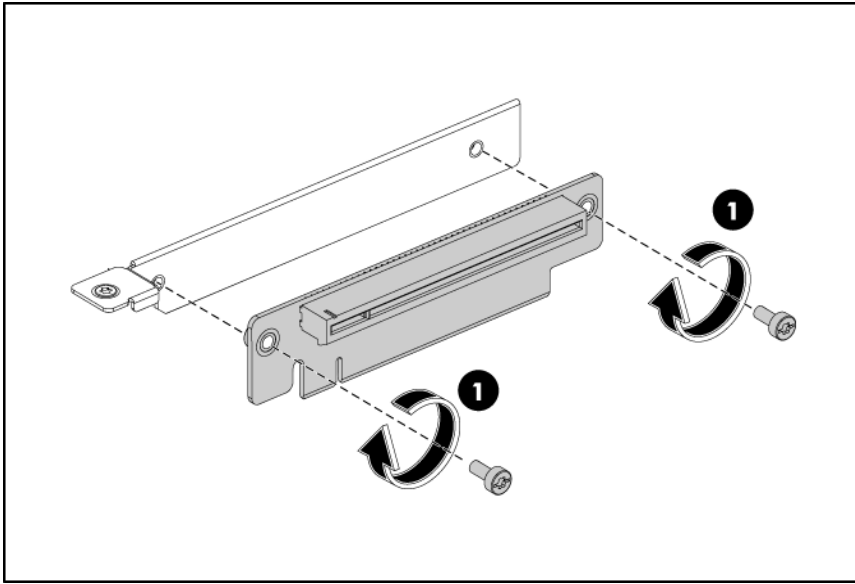
**Figure 25** Removing the PCIe x16 riser card



**To install the riser card:**

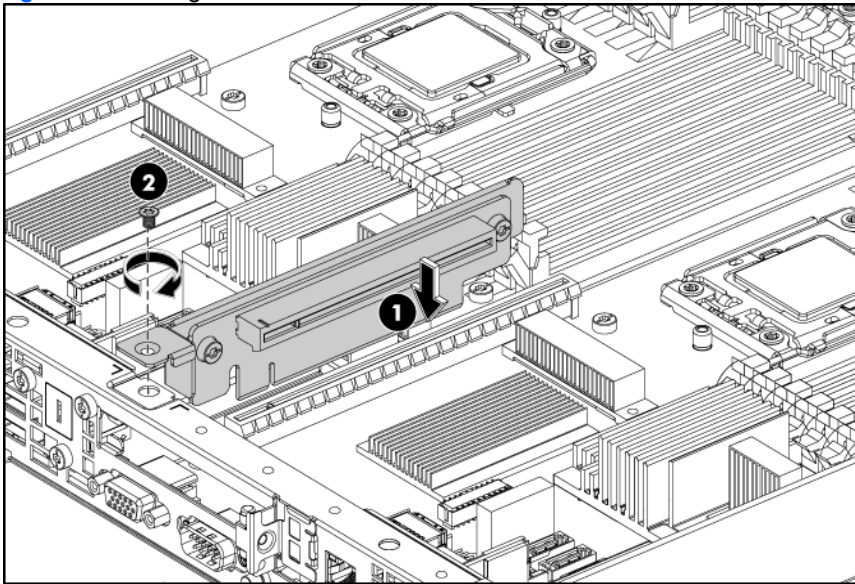
Tighten two screws which secure the riser card to the PCIe bracket. Put the bracket down.

**Figure 26** Installing the riser card

**To install the PCIe bracket:**

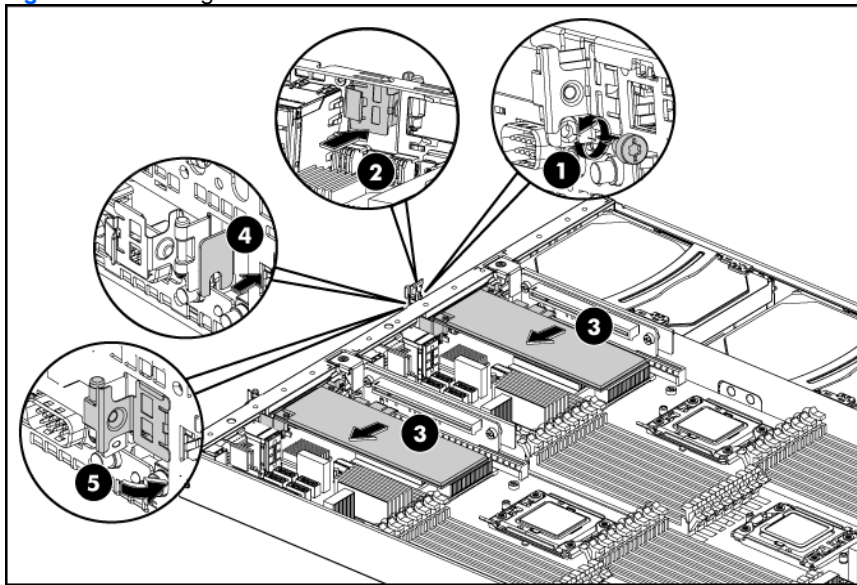
1. Align the PCIe bracket slot to the connector on the main board and then push the card into the connector.
2. Install and tighten the screw that secures the PCIe bracket to the chassis.

**Figure 27** Installing the PCIe bracket

**To remove the PCIe card:**

1. Remove the screw that secures the PCIe card.
2. Open the PCIe latch.
3. Pull the PCIe card back and away from the PCIe riser card.
4. Slide the PCIe bracket across the chassis.
5. Close the PCIe latch.

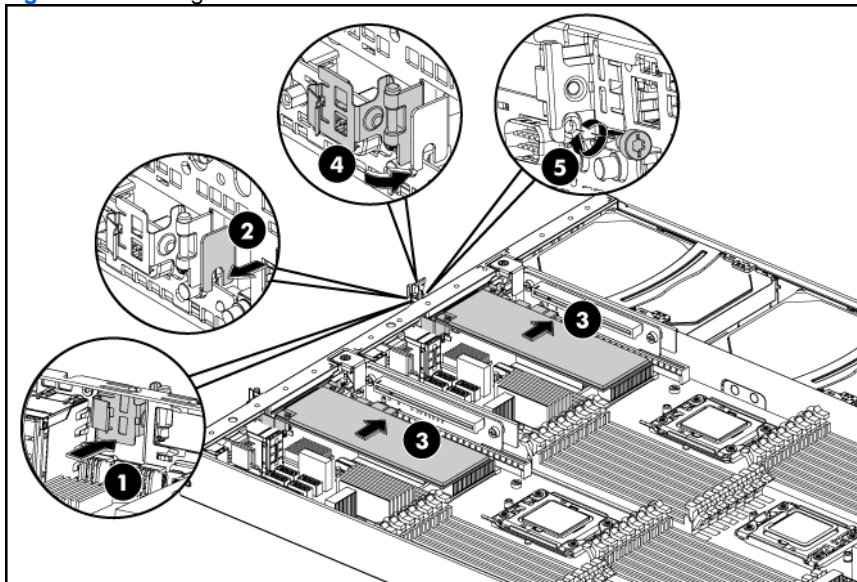
**Figure 28** Removing the PCIe card



**To install the PCIe card:**

1. Open the PCIe latch.
2. Remove PCIe card or blank.
3. Push the PCIe card into riser card connector.
4. Close PCIe latch.
5. Install screws.

**Figure 29** Installing the PCIe card



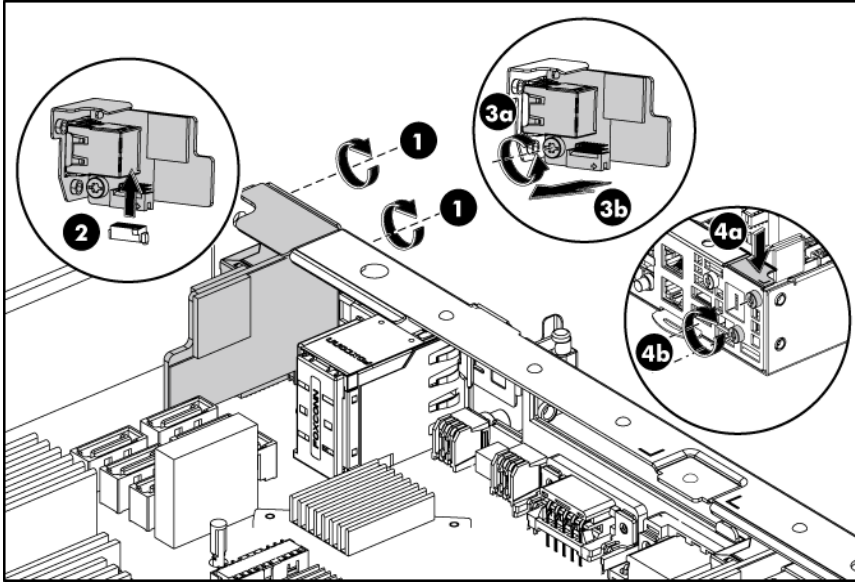


## IPMI card

### To remove the IPMI card:

1. Unfasten the screws mounting the IPMI card.
2. Unplug the IPMI module vertically to release it from the connector.
3. Unfasten the screw to separate the IPMI card.
4. Reinstall the IPMI bracket back to the tray and secure it with screws.

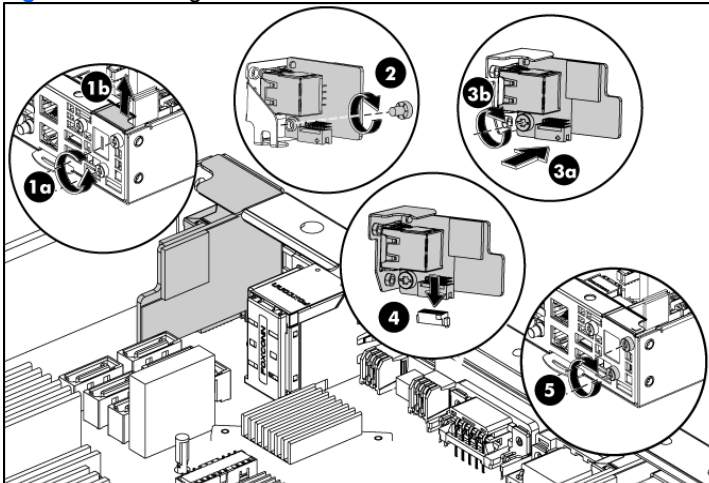
**Figure 30** Removing the IPMI card



### To install the IPMI card:

1. Unfasten the screws on the front panel and remove the IPMI bracket from the tray.
2. Unfasten the screw to separate the IPMI card and its bracket.
3. Install the IPMI bracket from the tray to the IPMI card and fasten the screw.
4. Plug the IPMI module vertically to the connector.
5. Fasten the screws to secure the IPMI card to the tray.

**Figure 31** Installing the IPMI card

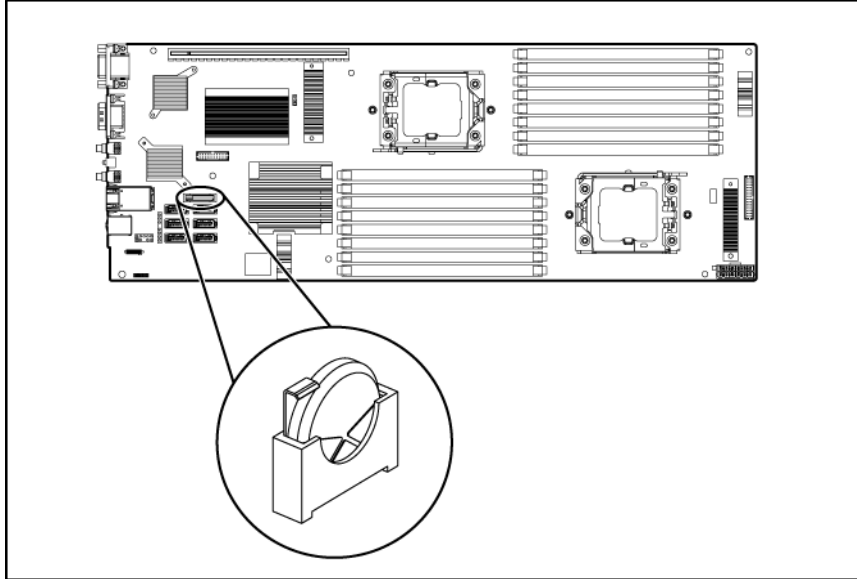


# System battery

The server uses nonvolatile memory that requires 4 batteries to retain system information when power is removed.

This 3-volt lithium coin cell battery is located on the system board.

**Figure 32** System battery location



**WARNING:** Note the following reminders when replacing the system battery:

- Replace the battery with the same type as the battery recommended by HP. Use of another battery may present a risk of fire or explosion.
- A risk of fire and chemical burn exists if the battery is not handled properly. Do not disassemble, crush, puncture, or short external contacts, or expose the battery to temperatures higher than 60°C (140°F).
- Do not dispose of used battery in water or fire. Dispose of used batteries according to manufacturer's instructions.



**CAUTION:** Loss of BIOS settings occurs when the battery is removed. You must reconfigure BIOS settings whenever you replace the battery.

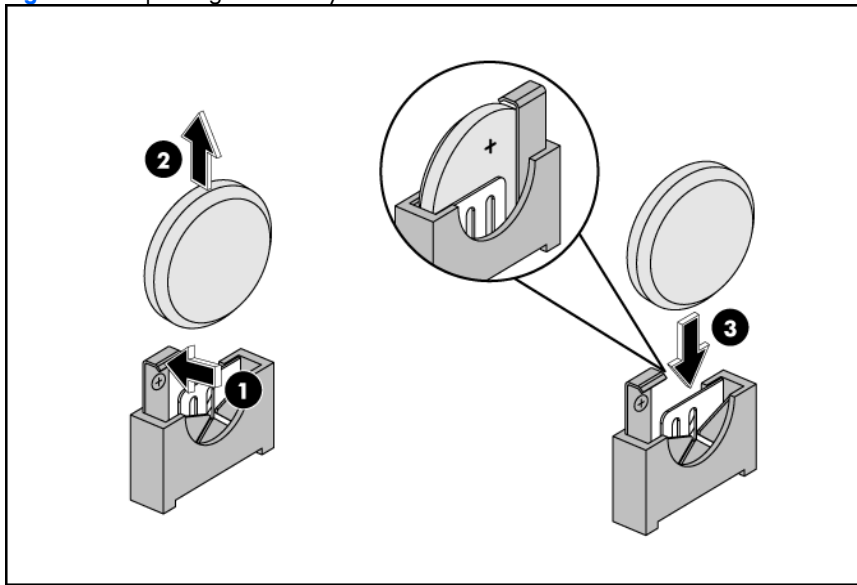
**NOTE:** If the server no longer automatically displays the correct date and time, you may need to replace the system battery. Under normal usage, battery life is five to ten years.

## To replace the system battery:

1. To release the battery from its holder, squeeze the metal clamp that extends above top of the battery. When the battery pops up, lift it out.
2. To insert the new battery, slide one edge of the replacement battery under the holder's lip with the positive side facing the metal clamp. Push the other edge down until the clamp snaps over the top of the battery.



**Figure 33** Replacing the battery

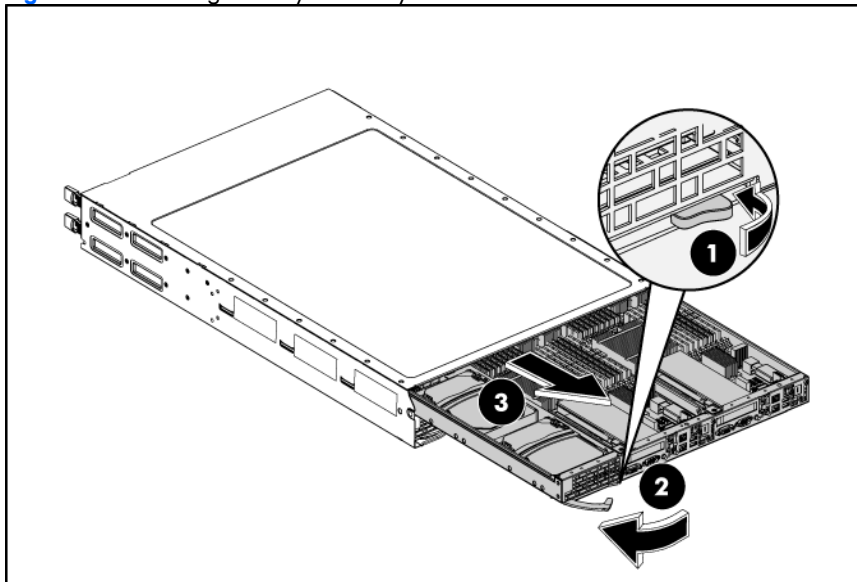


## System board removal and replacement procedure

### To remove the system board:

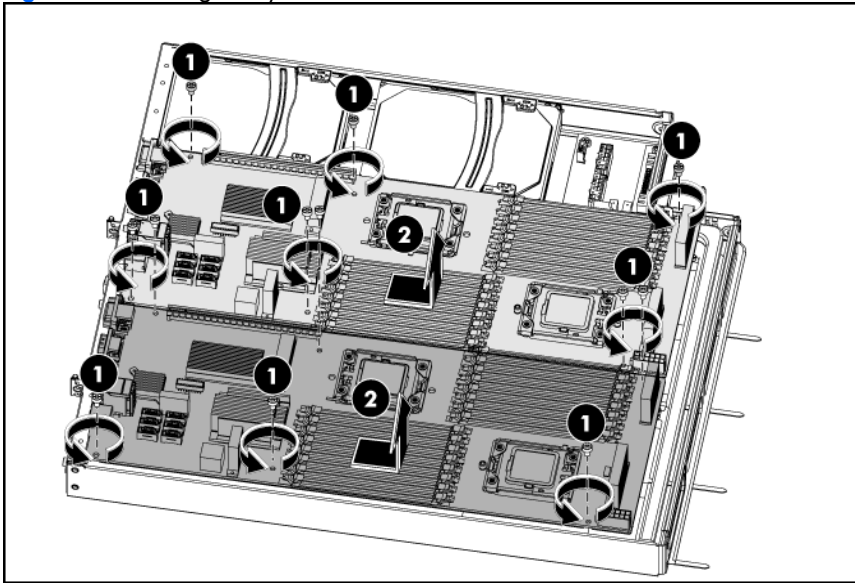
1. Press the tray latch to release the tray handle.
2. Rotate the tray handle to disengage the power connector.
3. Pull the tray assembly out of the chassis.

**Figure 34** Removing the tray assembly



4. Remove the nine screws that secure the system boards to the tray.
5. Release the system boards from the tray.

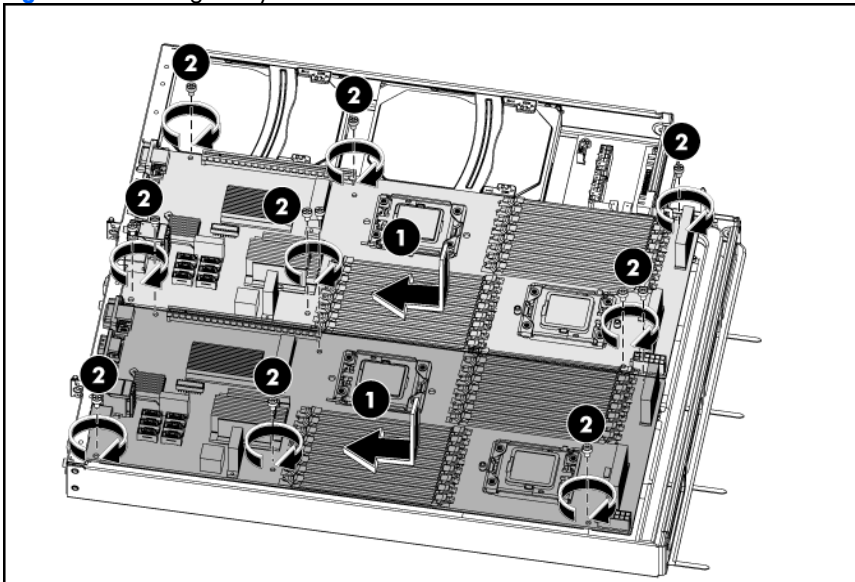
**Figure 35** Removing the system board



**To replace the system board:**

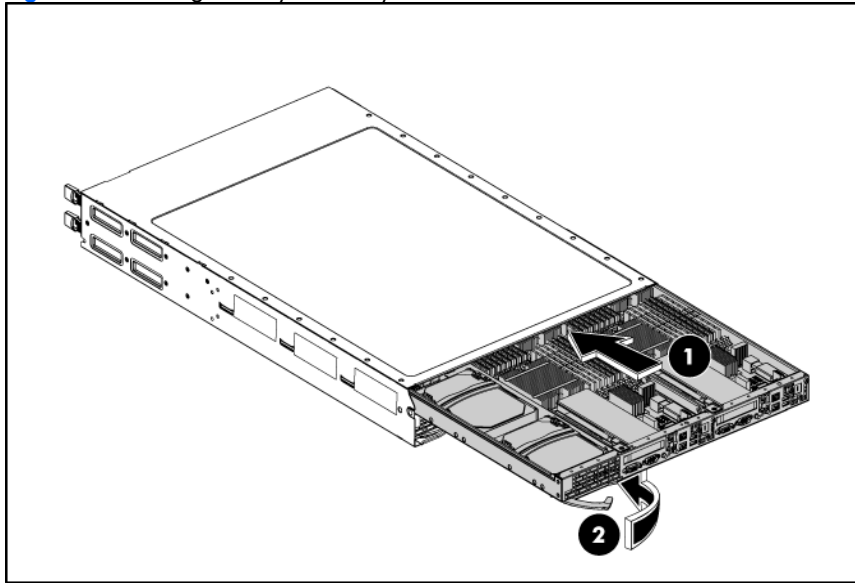
1. Put the system boards on the tray. The nine screw holes on the tray should align with the system board.
2. Fasten the nine screws on the system boards to secure the system boards to the tray.

**Figure 36** Installing the system board



3. Push the tray assembly into the tray bay until it stops.
4. Rotate the tray handle until the tray latch catches.

**Figure 37** Installing the tray assembly



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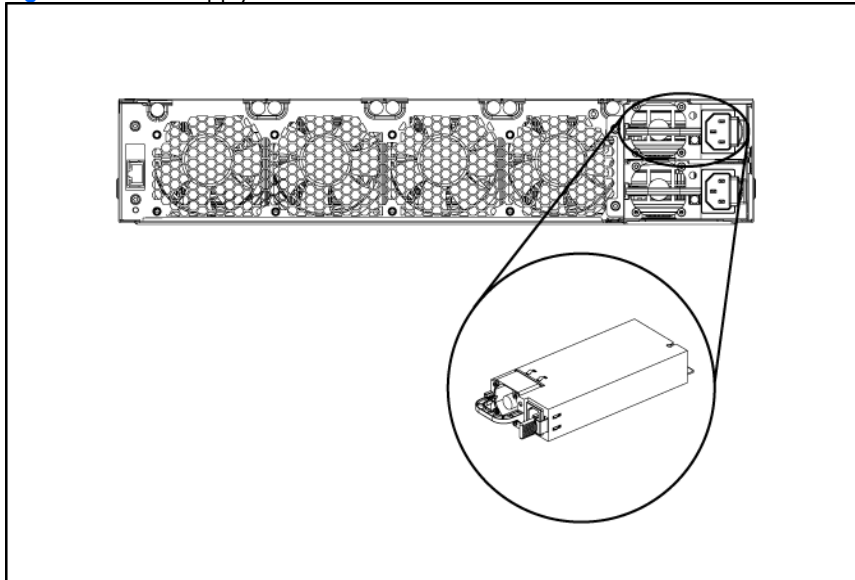
**NOTE:** After the system board is replaced, reset specific BIOS settings including the system serial number using the Setup Utilities procedures on page 63.

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## Power supply unit (PSU)

Located on the rear panel of the server power supply is a standard auto ranging 750 watt PSU with PFC (power factor correction) function.

**Figure 39** Power supply unit



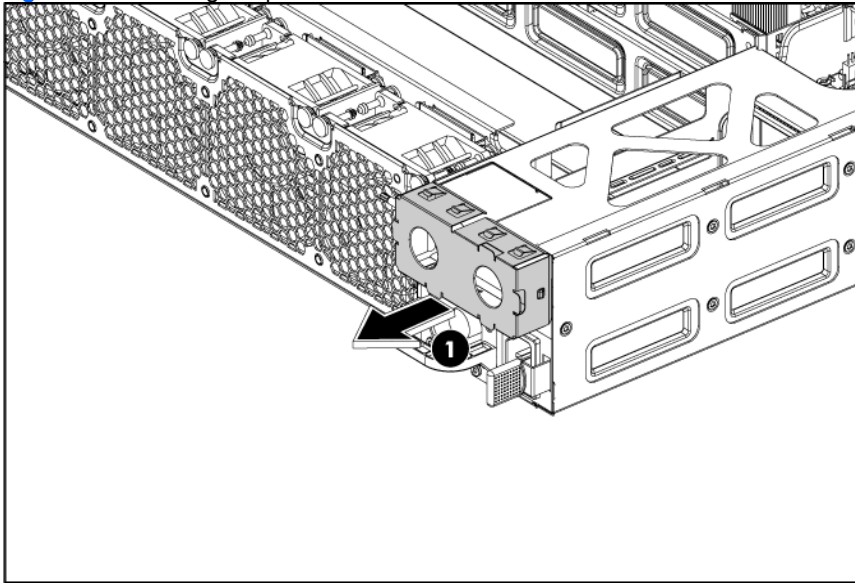
**WARNING:** Take note of the following reminders to reduce the risk of personal injury from electric shock hazards and/or damage to the equipment.

- Installation of power supply units should be referred to individuals who are qualified to service server systems and are trained to deal with equipment capable of generating hazardous energy levels.
  - DO NOT open the power supply unit. There are no serviceable parts inside it.
-

### To install the power supply:

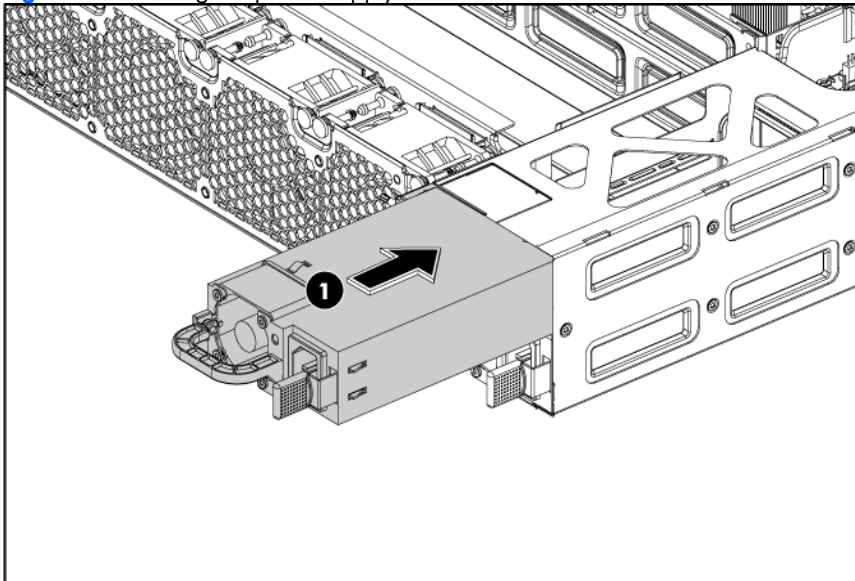
1. Pull the power blank out of the power cage.

**Figure 40** Removing the power blank



2. Align the power supply cage connector with the open slot of power supply.
3. Slide the power supply into the power supply bay until it stops.

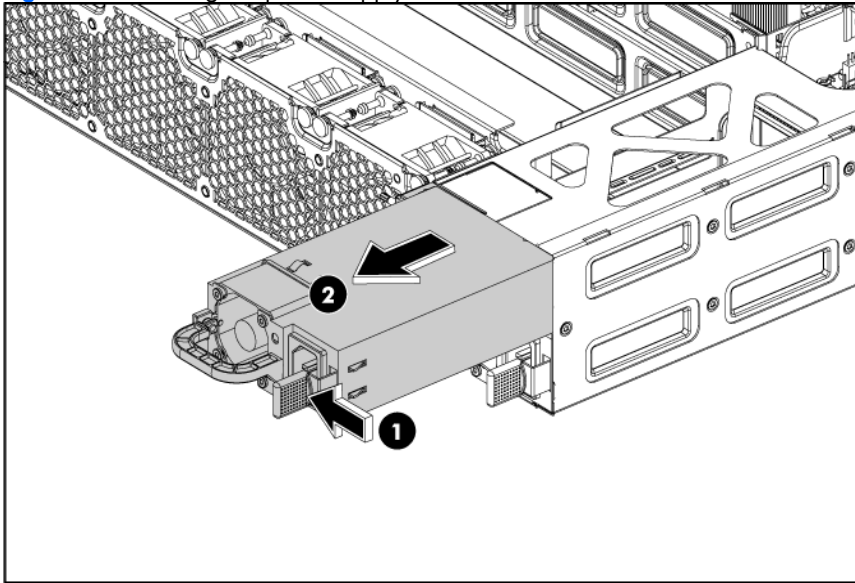
**Figure 41** Installing the power supply



### To remove the power supply:

1. Press the blue colored handle.
2. Slide the power supply out of the power supply bay.

**Figure 42** Removing the power supply

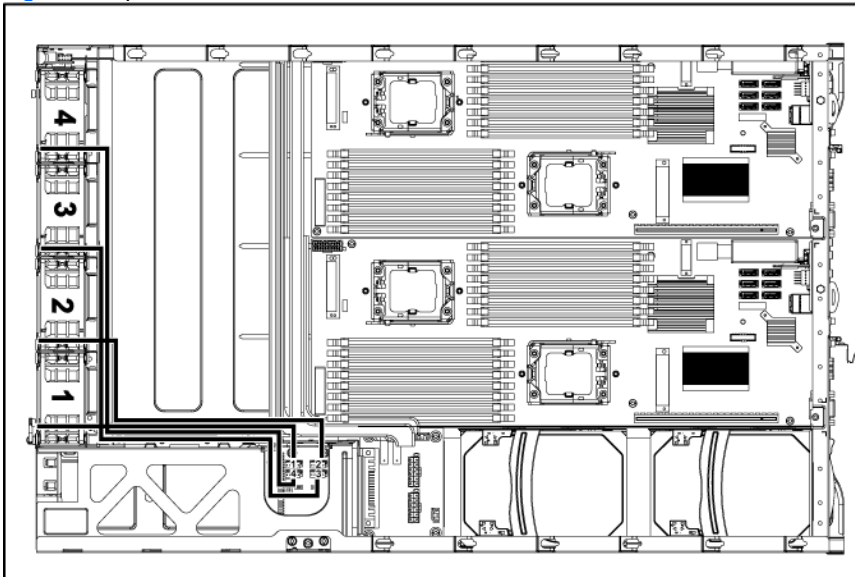


## System fan

The server has four system fans located on the chassis' center wall.

The figure below identifies the system fans by their device number and shows their corresponding cable connections.

**Figure 43** System fan connection



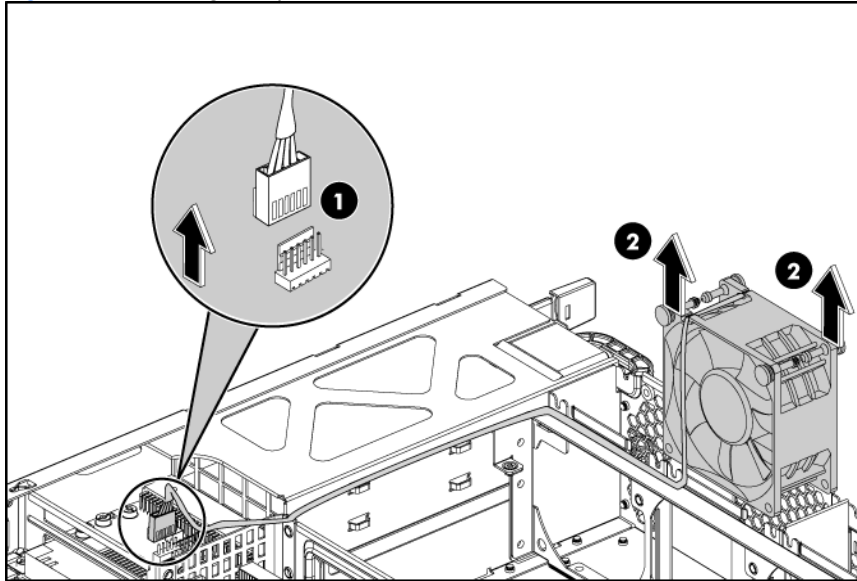
Device number	Connector
System fan 1	J11 on the power supply backplane
System fan 2	J10 on the power supply backplane
System fan 3	J8 on the power supply backplane
System fan 4	J6 on the power supply backplane, optional

A new system fan can be installed to allow the server to operate properly in case a default system fan becomes defective.

**To remove the system fan:**

1. Disconnect the fan cable from its corresponding board connector.
2. Lift the system fan away from the chassis.

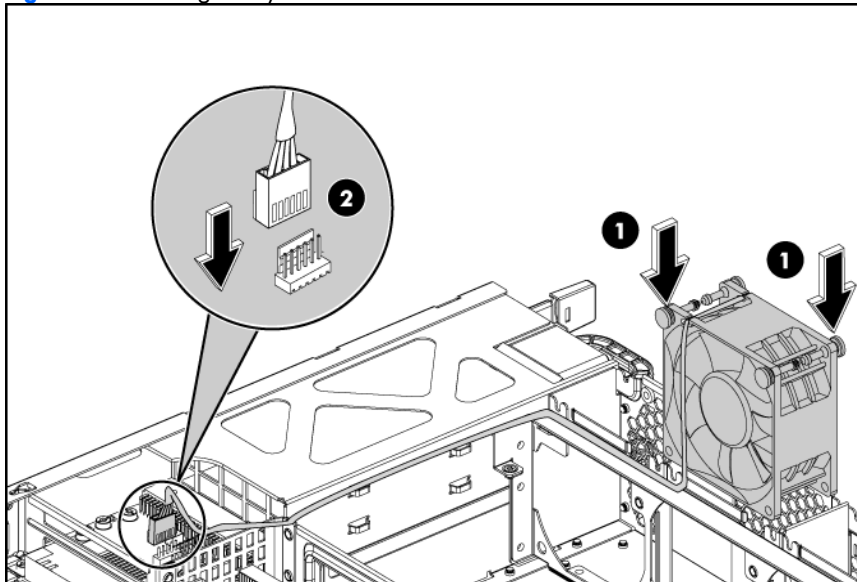
**Figure 44** Removing the system fan



**To replace the system fan:**

1. Insert the system fan into the fan bracket.
2. Connect the fan cable to its corresponding board connector.

**Figure 45** Installing the system fan



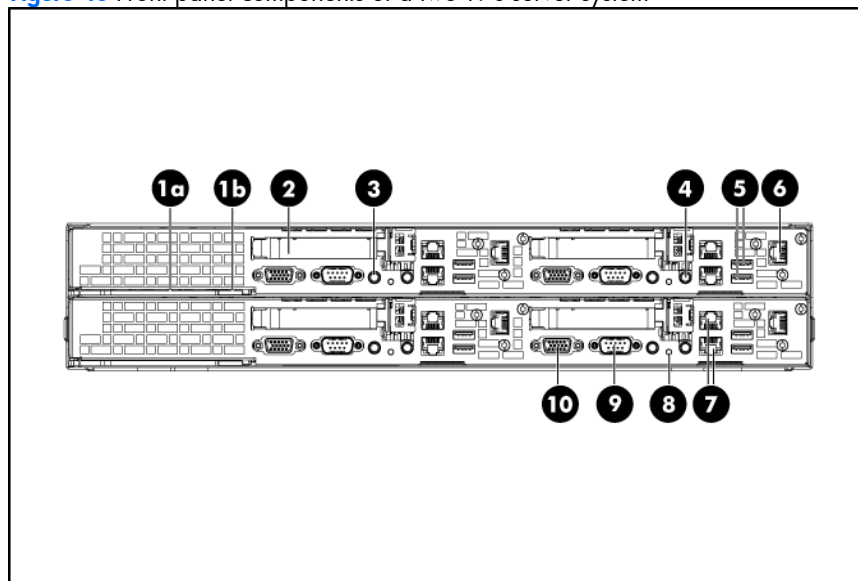
# Connectors, switches, and LEDs

This chapter contains illustrations and tables identifying and describing the connectors, switches, buttons, and LED indicators located on the front panel, rear panel, system board and hard drives of the HP ProLiant SL2x170z G6.

## Connectors and components

### Front panel components

**Figure 46** Front panel components of a two-170-server system

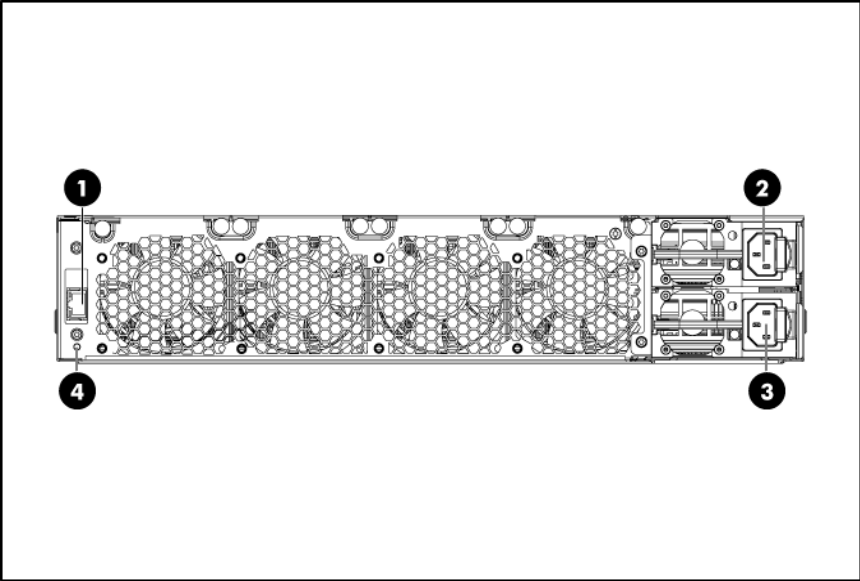


Item	Description
1a	Latch
1b	Tray handle
2	PCI Slot
3	UID LED/SW
4	Server Power button
5	USB 2.0 ports
6	IPMI port
7	NIC connector
8	Health LED
9	Serial port
10	Video port



# Rear panel components

**Figure 47** Rear panel components of a two-170-server system

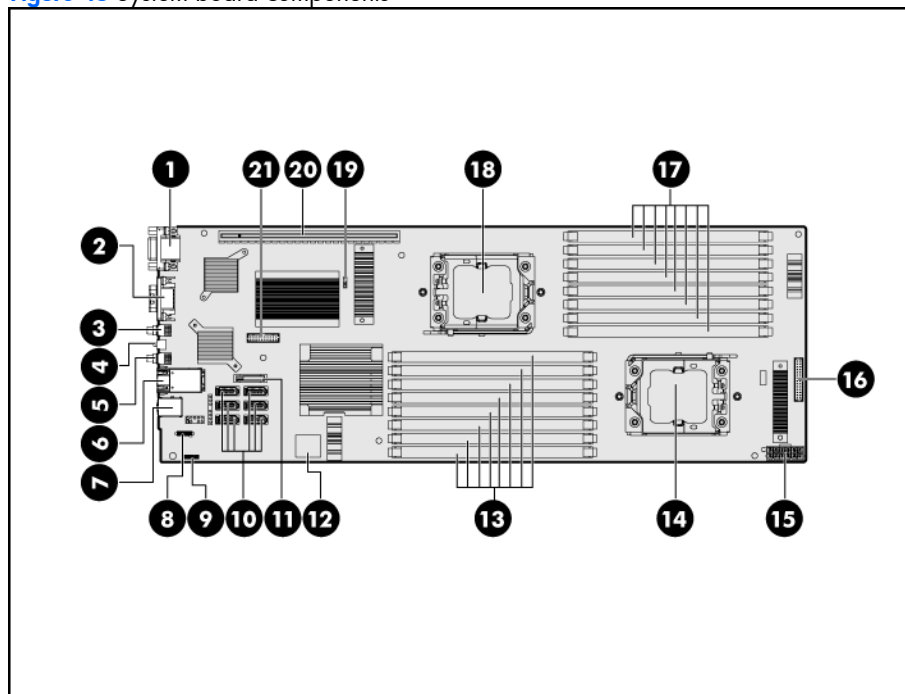


Item	Description
1	RJ45 port
2	Power supply 2
3	Power supply 1
4	UID LED



# System board components

**Figure 48** System board components



Item	Designator	Description
1	J44	Top: Serial port Bottom: VGA port
2	CN1	Top: Serial port A Bottom: VGA port
3	SW4	UID LED/SW
4	CR6	Health LED
5	SW3	Power LED/SW
6	J41	Top: GbE LAN port Bottom: GbE LAN port
7	J48	Top: USB 2.0 port Bottom: USB 2.0 port
8	J49	IPMI port
9	CR1~CR9	Diagnostic LEDs
10	J32 J9 J18 J19 J22 J25	SATA 0 Connector SATA 1 Connector SATA 2 Connector SATA 3 Connector SATA 4 Connector SATA 5 Connector
11	XBT1	Battery
12	J38	USB 2.0 Port

Item	Designator	Description
13	J10~J17	DDR3 DIMM Slots
14	XU1	Processor 1 Socket
15	J36	Power Connector
16	J42	RPS Connector
17	J1~J8	DDR3 DIMM Slots
18	XU2	Processor 2 Socket
19	J45	Protected RTC Jumper
20	J24	Riser Connector
21	J57	TPM Connector

**⚠ CAUTION: The TPM is not a customer-removable part.**

Any attempt to remove an installed TPM from the system board breaks or disfigures the TPM security rivet. Upon locating a broken or disfigured rivet on an installed TPM, administrators should consider the system compromised and take appropriate measures to ensure the integrity of the system data.

If you suspect a TPM board failure, leave the TPM installed and remove the system board. Contact an HP authorized service provider for a replacement system board and TPM board.

## Jumpers – password and chassis ID

Password (J50) and chassis ID (J45) jumpers

**Table 4** describes the jumper settings.

**Table 4** System configuration switch settings

Jumper	Status
J50	1-2, password Reset
J45	1-2, default setting, 2-3 Clear CMOS
J53	BMC recovery jumper

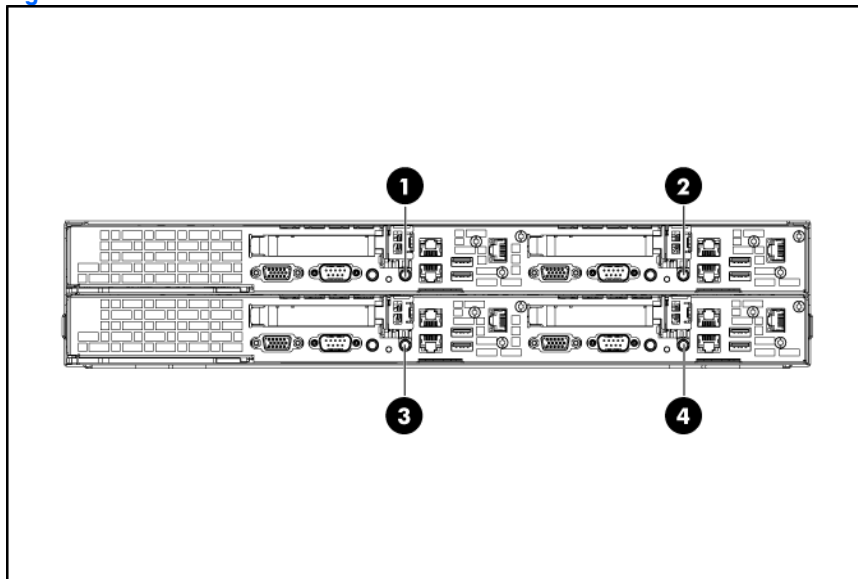
# Front panel LED indicators

This section contains illustration and descriptions of external status LED indicators located on the front panel. These LED indicators aid in problem diagnosis by indicating the status of system components and operations of the server. The front panel LED indicators allow constant monitoring of basic system functions while the server is operating.

## Power LED indicator

The power status of the server is indicated by the bicolor LED on the front panel.

**Figure 49** Power LED indicator location



**Table 5** Power LED indicator status

Component	Status	Description
Power LED indicator	Steady green	The server is operating normally.
	Steady amber	The server is system off or in hibernation with AC power.
	Off	The server is system off without AC power.

# Health LED indicator

Figure 50 Health LED Indicator Location

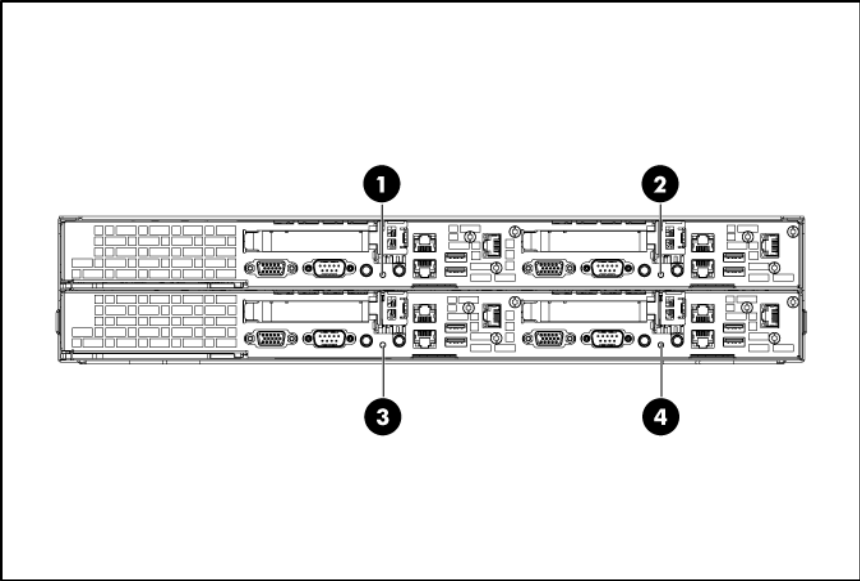


Table 6 Health LED indicator status

Component	Status	Description
Health LED indicator	Flashing red	Critical system failure detected
	Flashing amber	System degraded
	Green	System is on and no failure detected.
	Off	System is off and there is no failure prior to system power off.

# UID LED indicator

Figure 51 the UID LED Indicator location

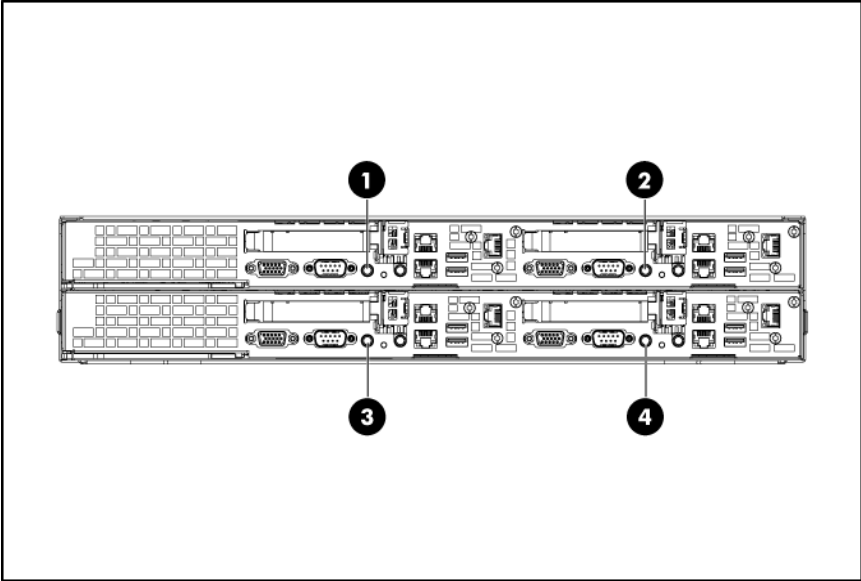


Table 7 UID LED indicator states

Component	Status	Description
UID LED indicator	Blue	Identification
	Flashing blue	System is being remotely managed

# LAN port LED indicator

The LAN port on the front panel has two LED indicators that allow monitoring of network activity.

Figure 52 LAN/LED indicator locations

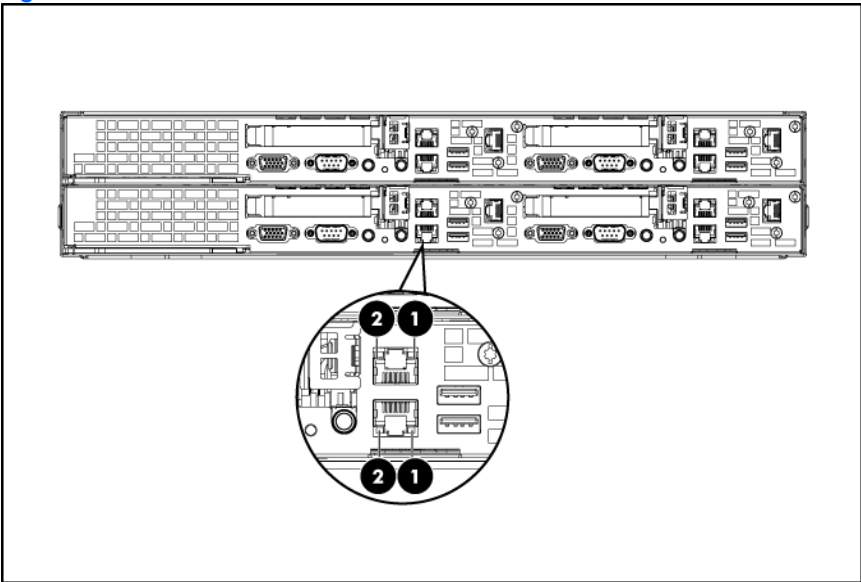


Table 8 LAN/LED indicator states

Item	Component	Status	Description
------	-----------	--------	-------------

**Table 8** LAN/LED indicator states

Item	Component	Status	Description
1	LAN activity status LED indicator	Flashing green	Ongoing network data activity.
		Off	No network data activity or no connection.
2	LAN network speed LED indicator	Steady green	The LAN connection is using a GbE link.
		Steady green	The LAN connection is using 10Mbps/100 Mbps link.
		Off	No connection.

---

# Diagnostic tools and setup utilities

This chapter provides an overview of the Power-on Self-Test (POST), the POST error messages, and BIOS, SAS and SATA setup utilities.

## BIOS software

The server uses BIOS to boot up the system. BIOS software is a ROM-based firmware that allows reliability, manageability, and connectivity for server platforms. This software contains a set of programs permanently stored in an EEPROM chipset located on the system board. These programs assist in managing, initializing, and testing the hardware devices installed on the computer.

BIOS software allows you to:

- Perform configuration from the BIOS Setup Utility  
Using the Setup Utility, you can install, configure, and optimize the hardware devices on the system board. In addition, you can set various features such as serial console redirection, PXE boot, and much more.
- Initialize hardware at boot up using POST routines  
During power-on or warm reset, the BIOS perform Power-on Self-Test (POST) routines to test system components, to allocate resource for various hardware devices, and to prepare the system to boot to various operating systems.

## BIOS setup utility

The HP server BIOS Setup Utility is used to configure five primary menu selections:

- Main
- Advanced
- Boot
- Security
- Exit

## Accessing the BIOS Setup Utility

1. Turn on the monitor and server.
2. If the server is already turned on, save your data and exit all open applications, then restart the server.
3. When the HP logo is displayed during POST, press F10 into BIOS Setup Utility. If you fail to press F10 before POST is completed, you will need to restart the server.
4. The first page displayed is the Main menu showing the Setup Utility menu bar. Use the left (←) and right (→) arrow keys to move between selections on the menu bar. Use the up (↑) and down (↓) arrow keys to select items within a menu.

# Navigating through the Setup Utility

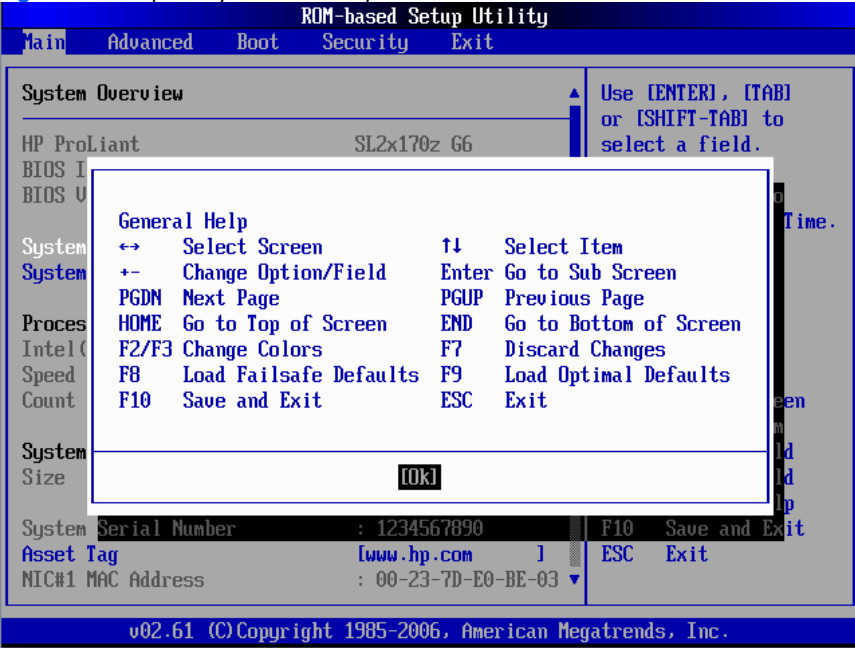
Use the keys listed in the legend bar on the right of the Setup screen to navigate through the various menu and submenu screens of the Setup Utility. **Table 9** lists these legend keys and their respective functions.

**Table 9** Setup utility navigation keys

Key	Function
← and →	To move between selections on the menu bar.
↑ and ↓	To move the cursor to the field you want. The currently selected field is highlighted. The right side of each menu screen displays a field help panel—Item Specific Help panel. This panel displays the help text for the currently selected field. It updates as you move the cursor to each field.
<+>, <->	To select a value for the currently selected field (only if it is user-configurable). A parameter that is enclosed in square brackets is user-configurable. Grayed-out parameters are not user-configurable for one of the following reasons: <ul style="list-style-type: none"><li>• The field value is auto-configured or auto-detected.</li><li>• The field value is informational only.</li><li>• The field is password-protected.</li></ul>
Enter	To select a field value or display a submenu screen. Displays more option for items marked with ►
Esc	If you press this key: <ul style="list-style-type: none"><li>• On one of the primary menu screens, the Exit menu displays.</li><li>• On a submenu screen, the previous screen displays.</li><li>• When you are making selections from a pop-up menu, the pop-up closes without making a selection.</li></ul>
F1	To bring up the General Help window. The General Help window describes other Setup navigation keys that are not displayed on the legend bar.
F2, F3	To change BIOS Setup Utility screen colours.
F7	Discard any changes you have made.
<Page Up> and <Page Down>	Moves the cursor to the first/last item (each menu), the item will be display highlight.
<Home> and <End>	Moves the cursor to the first/last item (each menu), the item will be display highlight.
F9	To load default system values.
F10	To save changes and close the Setup Utility.



Figure 43 Setup Utility General Help screen



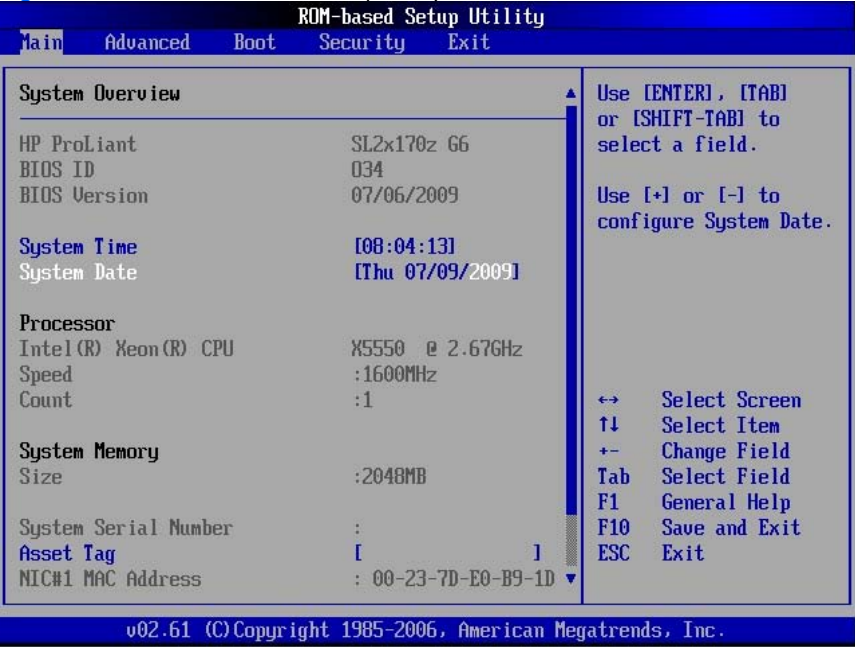
Press **F1** to get the general help message box.

# Setup utility menu bar

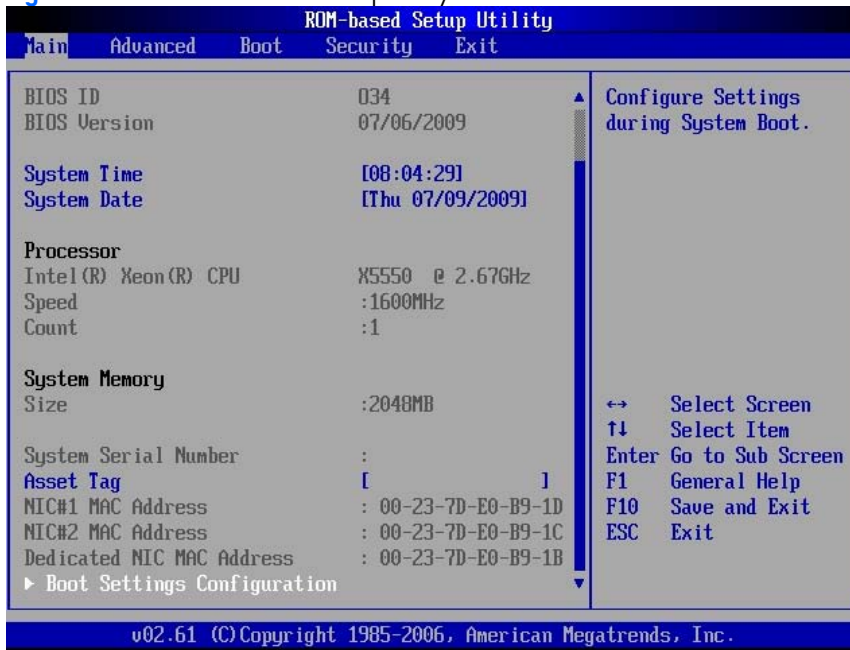
The BIOS Setup Utility provides a menu bar with the menu selections. The menu bar choices are described in the topics below.

## Main menu

Figure 44 Main menu of BIOS Setup Utility 1



**Figure 45** Main menu of BIOS Setup Utility 2

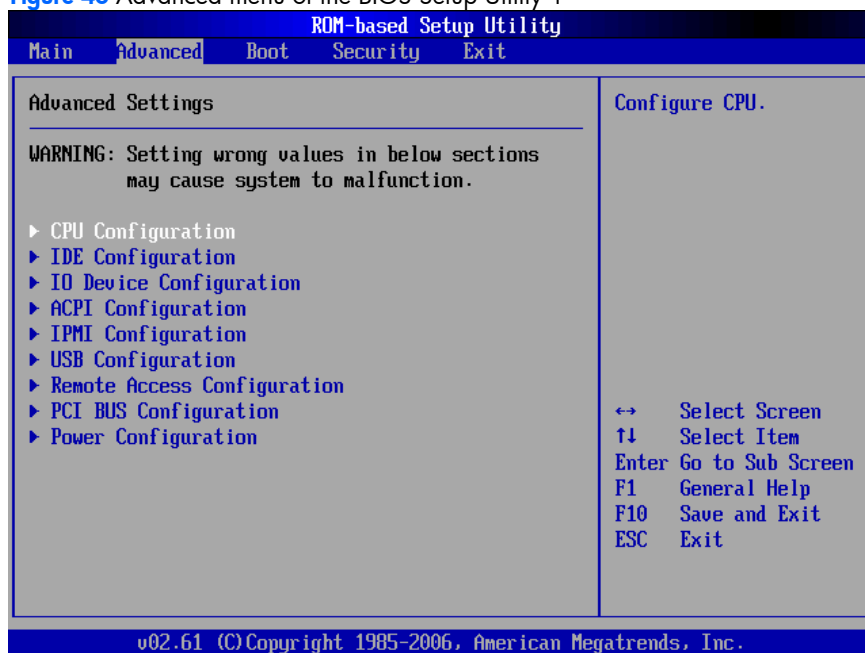


Use this menu to set the system time and date, and configure of the following items:

- View BIOS build date and version.
- View CPU type / CPU speed /CPU physical count information.
- View System memory size.
- View System serial number.
- View MAC address for the embedded NIC.
- Set Server Asset Tag.
- Set system time and date.
- Set boot features:
  - Enable or Disable POST Speed up.
  - Enable or Disable Splash Screen.
  - Enable or Disable Bootup Num-Lock.
  - Set restore on AC power loss options, such as last state, power off, and power on.
  - If BIOS displays an error message, set POST F1 Prompt for selections, such as delayed, enabled, or disabled.

## Advanced menu

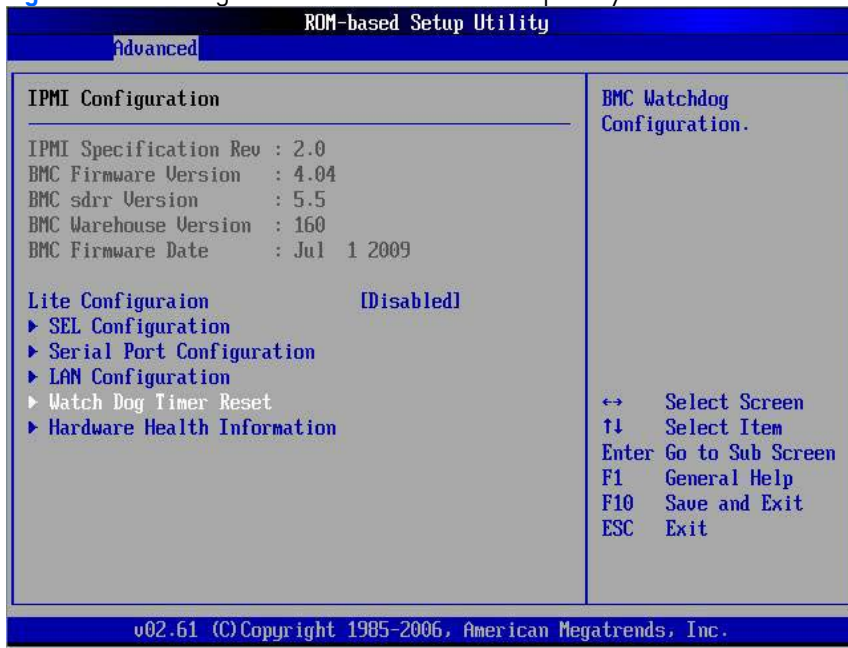
Figure 46 Advanced menu of the BIOS Setup Utility 1



**WARNING:** Incorrect settings may cause the server to malfunction. To correct the settings, press F9 key to restore the default settings.

- **CPU Configuration** – Configure and view the current CPU configuration and settings.
- **IDE Configuration** – Use this screen to select options for the IDE Configuration Settings.
- **I/O Device Configuration** – Configure the serial port settings of the server.
- **ACPI Configuration** – Use this screen to select options for the ACPI Configuration settings.
- **IPMI Configuration** – Configure the Intelligent Platform Management Interface (IPMI) settings.
- **USB Configuration** – Configure the USB settings of the server.
- **Remote Access Configuration** – Select console redirection in the left frame of the screen to go to the sub menu for that item. Console redirection Setup options are described in this section.
- **PCI BUS Configuration** – Use this screen to select options for PCI Express Devices.
- **Power Configuration** – Use this screen to select options for the Power Configuration.

**Figure47** IPMI Configuration menu of the BIOS Setup Utility



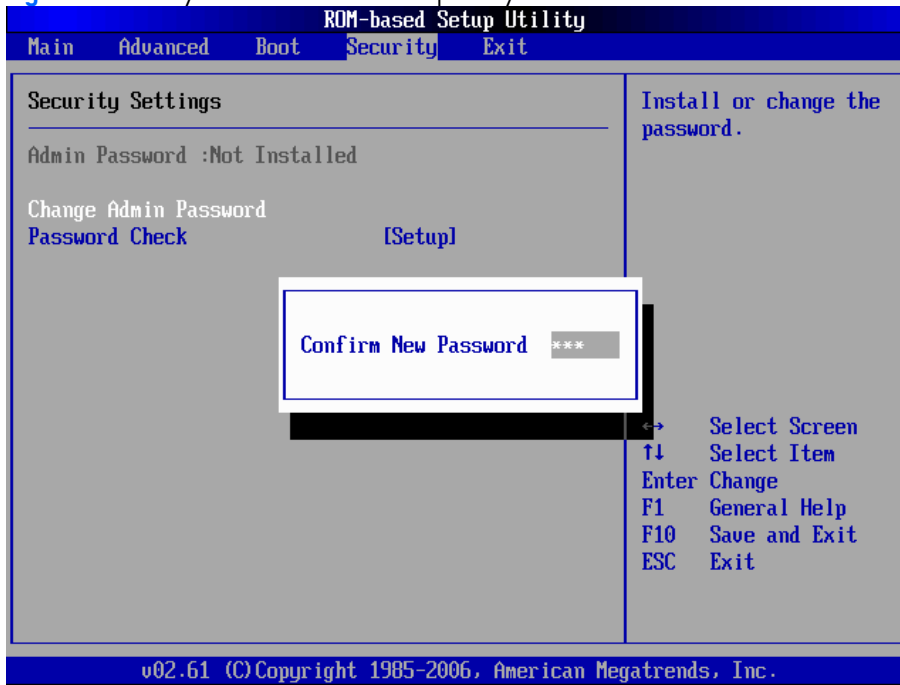
- **SEL Configuration** – Configuration of the BMC System Event Log.
- **Serial Port Configuration** – Select to configure system serial ports.
- **LAN Configuration** – Select for LAN configuration.
- **Watchdog Configuration** – Select to configure POST Watchdog Timer Action and BMC Watch Dog Time Out.
- **Hardware health information** – Select to get information about CPU temperature, ambient temperature, rear HDD Opt fan speed and system fan speed.

## Security menu

**Figure 48** Security menu of the BIOS Setup Utility 1



**Figure 49** Security menu of the BIOS Setup Utility 2



Use this menu to configure the following items:

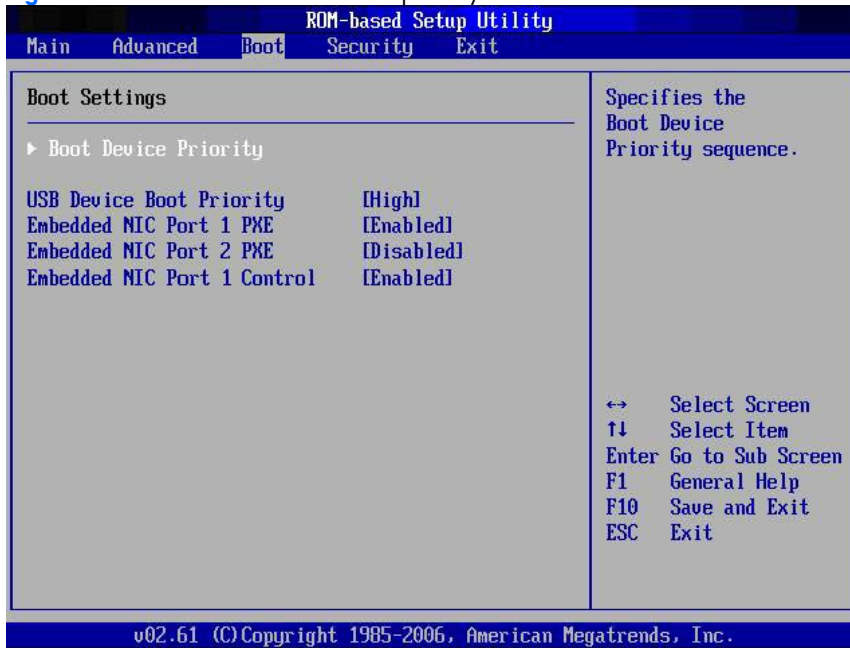
- **Administrator Password** --- Display if an administrator password is Set or Not.
- **Change Admin Password** --- Allows you to access and change all settings in the Setup Utility. The administrator password allows you to configure access for system users.

To set a new administrator password:

1. In the Security screen, select a set password field - **Change Admin Password**, and then press **Enter**.
2. Type a new password in the **Enter New Password** box.
3. The password may consist of up to six characters. Alphanumeric characters (A-Z, a-z, 0-9) are recommended to avoid system error.
4. Retype the password to verify the first entry, and then press **Enter**.
5. Press **F10** to close the Setup Utility.
6. After setting the password, Setup automatically sets the password check to **Setup**.

## Boot menu

**Figure 50** Boot menu of the BIOS Setup Utility

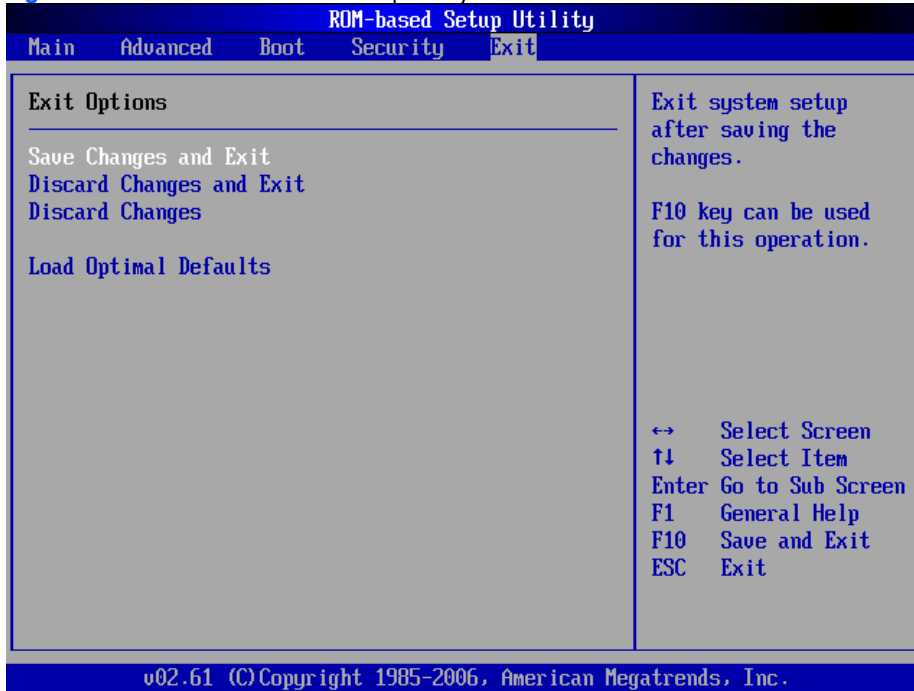


Use this menu to configure the boot settings.

- **Boot Device Priority** – Use this screen to specify the order in which the system checks for a boot device.
- **USB Device Boot Priority** – Use this screen to control the latest added USB Functions by setting the item to the desired value.
- **Embedded NIC Port 1 PXE** – Use this screen to configure the embedded NIC Port 1 PXE boot option. The default value is enabled.
- **Embedded NIC Port 2 PXE** – Use this screen to configure the embedded NIC Port 2 PXE boot option. The default value is Disabled.
- **NIC1 Port** – Use this screen to configure to enable or disable the embedded NIC1 Port.
- **NIC2 Port** – Use this screen to configure to enable or disable the embedded NIC2 Port.

## Exit menu

**Figure 51** Exit menu of the BIOS Setup Utility



Use this menu to save changes or discard changes. When you save and exit, the server reboots.

- **Save Changes and Exit** — Save the changes you have made and exit the BIOS Setup Utility. (You can also press **F10** key.)
- **Discard Changes and Exit** — Exit the BIOS Setup Utility without saving the changes you have made. (You can also press **Esc** key.)
- **Discard Changes** — Discard any changes you have made. (You can also press **F7** key.)
- **Load Optimal Defaults** — Load the factory default values for all items. (You can also press **F9** key.)

## BIOS update

Perform the steps below to update BIOS:

1. Download the Smart Component (SPxxxxx.exe) to a directory on your hard drive.
2. Execute (SPxxxxx.exe) and followed with direction to complete the steps. "ProLiant Flash Update" interface will appear.
3. Select items which need to execute:
  - Create a bootable ROMPaq diskette
  - Create a bootable ROMPaq USB Key
  - Create a bootable ROMPaq CD
  - ROMPaq Diskette Flat Files
  - Create a label for the ROMPaq diskette
  - Network ROM Flashing Capabilities
4. Reboot SL2x170z G6 Server with one of the above bootable devices and make sure the BIOS setting allows booting from the USB disk.
5. Follow the on-screen instructions to finish the flashing of the BIOS.

# Clear CMOS

You may need to clear the Setup configuration values (CMOS) if the configuration has been corrupted, or if incorrect settings made in the Setup Utility have caused error messages to be unreadable.

To clear CMOS:

1. Perform the Pre-Installation procedure.
2. If necessary, remove any accessory boards or cables that prevent access to the system configuration switch.
3. Locate the system configuration button (SW2) on the system board.
4. Press the button. AC power must not be connected.
5. Perform the Post-installation instructions.
6. During POST, press **F10** to access the Setup Utility.
7. Load setup defaults by pressing **F9**.
8. Set time, date, and other system values.
9. Press **F10** to close the Setup Utility.

---

**NOTE:** Clearing CMOS restore all system configurations and password default settings.

---

## Power-on self-test (POST)

Before you can use a server, all devices must be tested and initialized, and the operating system must be bootstrapped to the memory. This is referred to as Power-on Self-Test or POST. POST is a series of diagnostic tests that checks firmware and hardware components on the system to ensure that the server is properly functioning. This diagnostic function automatically runs each time the server is powered on.

These diagnostics, which reside in the BIOS ROM, isolate server-related logic failures and indicate the board or component that you need to replace, as indicated by the error messages. Most server hardware failures will be accurately isolated during POST. The number of tests displayed depends on the configuration of the server.

During POST you can:

- Press **ESC** to skip the HP logo and go to POST boot progress display system summary screen.
- Press **F7** to display the Boot menu.
- Press **F10** to access the Setup Utility.
- Press **F12** to request a network boot (PXE).

## POST error indicators

When POST detects a system failure, it displays a POST error message.



## POST errors message definition

Whenever a non-fatal error occurs during POST, an error message describing the problem appears onscreen. These error messages are displayed in normal video (white text on black background), and show the details of the error. The following is an example of a POST error message:

```
012 --- CMOS Date/Time not set
```

**Table 10** POST error messages lists the most common POST error messages with corresponding troubleshooting recommendation. HP recommends that you correct the error, even if the server appears to boot successfully.

**Table 10** POST error messages

Error Code	Error message	Description/corrective action
000h	Timer Error	Indicates an error while programming the count register of channel 2 of the 8254 timer. This may indicate a problem with system hardware. Requires repair of the system board.
003h	CMOS Battery Low	CMOS Battery is low. This message usually indicates that the CMOS battery needs to be replaced. It could also appear when the users intentionally discharge the CMOS battery.
004h	CMOS Settings Wrong	CMOS settings are invalid. This error can be resolved by using F9 to load optimal default in the Setup Utility.
00Ah	KBC BAT Test failed	Bat test on Keyboard controller failed
00Eh	A: Drive Error	The A:drive could not be properly initialized by the BIOS. This message is typically displayed when the BIOS is trying to detect and configure floppy devices in POST
00Fh	B: Drive Error	The B:drive could not be properly initialized by the BIOS. This message is typically displayed when the BIOS is trying to detect and configure floppy devices in POST
010h	Floppy Controller Failure	The floppy controller initialized failed, the devices could not use normally

**Table 10** POST error messages

Error Code	Error message	Description/corrective action
012h	CMOS Date/Time Not Set	The CMOS Date and/or Time are invalid. This error can be resolved by readjusting the system time in the Setup Utility.
048h	Password check failed	Password is incorrect after retried a few times. Users might need to reset the password.
04Ch	Keyboard/Interface Error	Keyboard controller failed test. This may indicate a problem with system hardware.
05Dh	S.M.A.R.T. Status BAD, Backup and Replace	Hard Disk S.M.A.R.T feature test fail, indicate a problem with hard disk
05Eh	Password check failed	If user inputs incorrect password more than three times, then display this error information and continue to boot.
110h	Un-correctable DRAM ECC Error detected at cpuXX/DIMMOX(cpu01/DIMM08)	Detect multi-bit error in the DIMM prompt, press F1 continue to boot
613h	Power supplies mismatch, replace slot#2 with identical Power supply  Press F1 to continue booting with one power supply	When two power supplies are installed, if their vendor are different, this will appear and system will halt.
604h	System Fan 1 Missing	If system fan1 is not installed or failed, system will announce this message and system will shutdown in minutes.
605h	System Fan 2 Missing	If system fan2 is not installed or failed, system will announce this message and system will shutdown in minutes.
606h	System Fan 3 Missing	If system fan3 is not installed or failed, system will announce this message and system will shutdown in minutes.
607h	System Fan 4 Missing	If system fan4 is not installed or failed, system will announce this message and system will shutdown in minutes.

**Table 10** POST error messages

Error Code	Error message	Description/corrective action
608h	Fan Solution Not Sufficient! Critical Failure Detected - System Shutting Down in xx seconds!	If one or more fans are missing, this message will appear with 'system fan x missing' together.
609h	Temperature Violation Detected! Waiting 5 minutes for system to cool. Press ESC Key to resume booting without waiting for the system to cool. Warning: Pressing ESC is NOT recommended as system may shutdown unexpectedly. Recheck Temperature in xxx seconds!	If system detects one or more temperature sensors over heating, this message will appear.
612h	Power Supply Failure or Power Supply Unplugged	When two power supplies are installed, if one of the power cable is not connected or one of the power is failed, this will appear.
611h	System Event Log full	If system cannot store any more event log, this will appear at post.
615h	System Fan 1 missing! The cooling solution is not redundant due to a detected fan failure.	If only system fan1 is not installed or failed, system will announce this message and press F1 continue to boot
616h	System Fan 2 missing! The cooling solution is not redundant due to a detected fan failure.	If only system fan2 is not installed or failed, system will announce this message and press F1 continue to boot
617h	System Fan 3 missing! The cooling solution is not redundant due to a detected fan failure.	If only system fan3 is not installed or failed, system will announce this message and press F1 continue to boot
618h	System Fan 4 missing! The cooling solution is not redundant due to a detected fan failure.	If only system fan4 is not installed or failed, system will announce this message and press F1 continue to boot

## POST related troubleshooting

Perform the following procedures when POST fails to run, displays error messages, or emits beep codes.

If the POST failure is during a routine boot up, check the following:

- All external cables and power cables should be firmly plugged in.
- The power outlet to the server should be connected and works correctly.
- The server and monitor are both turned on. The bicolour status LED indicator on the front panel must be lit up green.
- The monitor's contrast and brightness settings are correct.
- All internal cables are properly connected and all boards firmly seated.
- The processor is fully seated in its socket on the system board.
- The cooler assembly is properly installed on top of the processor.
- All memory modules are properly installed.
- If you have installed a PCI accessory board, verify that the board is firmly seated and any switches or jumpers on the board are properly set. Refer to the documentation provided with the accessory board.
- All internal cabling and connections are in their proper order.
- If you have changed any switches on the system board, verify that each is properly set.

# Physical and operating specifications

This chapter provides physical and operating specifications for the HP ProLiant SL2x170z G6 server.

## System unit

**Table 11** Hardware specifications

Item	Components
Processor socket	Intel 1366pin FCLGA
Processor support	Quad-Core Intel Nehalem 5500 Series processor Intel Xeon 5600 Series processor
Chipset	Intel Tylersburg 36D/Intel ICH10R
Hardware monitoring device	IPMI 2.0 compliant with Server Engine Pilot II
Gigabit Ethernet controller	Intel 82576
Memory controller	Intel Tylersburg 36D
SATA and IDE controllers	Intel ICH10R
Embedded video controller	ServerEngines VGA core integrated into Pilot II
I/O subsystem	PCIe Gen2 x16 riser card slot
Memory	Sixteen REG DDR3 800/1066/1333 MHz DIMM slots with ECC, Support RDIMM and UDIMM
Default media storage	SAS/SATA hard drive
Optional media storage	<ul style="list-style-type: none"><li>• Four 3.5-inch hard disk drives, 2 in each tray (one per server)</li><li>• Eight 2.5-inch hard disk drives, 4 in each tray (two per server)</li><li>• Two 3.5-inch hard disk drives or four 2.5-inch SAS or SATA hard drives (HBA support required for SAS drives)</li></ul>
I/O ports	USB 2.0 ports (two external ports one internal connector on the system board), video port, serial port and two GbE ports

**Table 11** Hardware specifications

Item	Components
Status LED indicators Front panel	<ul style="list-style-type: none"> <li>• Power/system health status</li> <li>• UID status</li> </ul>
	<ul style="list-style-type: none"> <li>• NIC activity</li> <li>• LAN activity</li> <li>• LAN link status</li> <li>• Power/system health status</li> <li>• UID status</li> </ul>
System board	<ul style="list-style-type: none"> <li>• Auxiliary power indicators</li> </ul>
Power supply unit (PSU)	750 W, redundant PSU support
Thermal solution	Four 80mm system fans

**Table 12** Physical dimensions

Item	Description
System board dimension	17.935''x6.5''
Server dimensions Rack	448W X87.5H X 735.5D (mm)
Server weight, basic configuration (excluding keyboard and monitor)	20 kg

**Table 13** Environmental specifications

Item	Description
Temperature:	
Operating	+10 to +35° (+50 to +95°F)
Non-operating	-30 to 60° (-22 to 140°F)
Storage	-30 to 60° (-22 to 140°F)
Wet-bulb temperature	38.7° (101.7°F)
Relative humidity:	
Operating	10% to 90% (non-condensing)
Non-operating	5% to 95%
Storage	5% to 95%
Altitude:	
Operating	0 to 3049 meters (0 to 10,000 ft)
Non-operating	0 to 9146 meters (0 to 30,000 ft)

**Table 13** Environmental specifications

Item	Description
Thermal output (maximum operating)	392 W/hr
Acoustic emissions	LWad: 6.7 Bels
Normal configuration	(operating at room temperature)
	LWad: 6.7 Bels
	(idle at room temperature)

**Table 14** Hot-plug power supply specifications

Item	Description
Dimensions (H x W x D)	38.48 mm x 86.36 mm x 190.52 mm
Weight (approximate)	1.1 kg
Input requirements:	
Rated input voltage	90 VAC to 264 VAC
Normal line voltage	100 VAC to 120 VAC /200 VAC to 240 VAC
Line frequency	50Hz – 60Hz
Rated input current	Max: 10A
BTU rating	—
Power supply output power:	
Rated steady state power	750W
Maximum peak power	
Temperature range:	
Operating	+5° to +50°
Storage/shipping	–40° to +85°
Relative humidity:	
Operating	5% to 95% relative humidity, non-condensing.
Non-operating	5% to 95% relative humidity, non-condensing

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